SOLUTION BROCHURE

Deep Insight

**MIRACUVES** 

**MIRACULOUS IT SOLUTIONS** 

Rides with Fare Negotiation, Reverse Bidding & single / round trips

## INDRIVER CLONE

MIRACUVES
TURNKEY SOLUTIONS

www.miraucves.com info@miracuves.com

## MIRACUVES INSIGHT

#### MIRACULOUS IT SOLUTIONS.

Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

# Continually visualize collaborative leadership.

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Addons

## Check Our Demo

Explore our interactive demos below to experience our solution firsthand

Youtube :

https://youtu.be/82\_JkHnwA-E

• Web Url:

https://more.mimeld.com

- Admin Url: https://more.mimeld.com/login
- Admin:

admin@demo.com | Admin \$321

• User:

+91 9876543210 | User\_321

• Driver:

+91 9876543211 | Driver 321

• Fleet/ Owner:

fleet@demo.com | Fleet 321

• Taxi Dispatcher Login Url:

https://more.mimeld.com/dispatch-login

• Taxi Dispatcher:

taxi@dispatcher.com | Taxi\_321

• Delivery Dispatcher Login Url:

https://more.mimeld.com/dispatch-delivery-login

• Delivery Dispatcher:

delivery@dispacther.com | Delivery\_321

- Android APK:
- User:

https://mas.mimeld.com/apps/more-indriver-clone

• Driver:

https://mas.mimeld.com/apps/more-driver-indriver-clone

- IOS Testflight:
- User:

https://testflight.apple.com/join/BNFARBoo

• Driver:

https://testflight.apple.com/join/zA0R86mH

• Tech Stack:

Web & Admin: PHP, Laravel, MYSQL, Firebase, Google Maps

Apps: Flutter 3.10.6

## THE PROBLEM

#### Need for a InDriver Clone Solution

The current ride-hailing system typically uses fixed pricing models where the fare is predetermined by the ride-hailing platform based on factors such as distance, time, and demand. While fixed pricing models offer simplicity and convenience for passengers, they can lead to several problems for both passengers and drivers.

For passengers, fixed pricing models can result in higher costs, especially during peak hours or in high-demand areas. During such times, the ride-hailing platform may increase the fares to match the demand, resulting in higher costs for passengers. Additionally, passengers may not have control over the fare they are charged and may end up paying more than what they consider reasonable. This lack of control over pricing can lead to dissatisfaction and mistrust among passengers.

For drivers, fixed pricing models can result in lower income opportunities as they do not have the ability to negotiate fares with passengers. Drivers are often charged a commission by the ride-hailing platform, which can be as high as 25%, reducing their earnings further. Moreover, drivers may face unpredictable and inconsistent earnings as they do not have control over their fares.

Furthermore, without fare negotiation, there is no way for drivers and passengers to reach a mutually agreeable price for the ride. This can lead to dissatisfaction and mistrust between the two parties, which can negatively impact the overall ride-hailing experience. Drivers may feel undervalued, leading to lower motivation to provide quality services, while passengers may feel ripped off.

Overall, the lack of fare negotiation in the current ride-hailing system can lead to a lack of transparency, limited control over pricing, and lower income opportunities for drivers. While fixed pricing models offer simplicity and convenience for passengers, it may not provide an optimal solution for both parties.



#### **SOLUTION OVERVIEW**

#### **Technology meet Creativity.**

An indriver clone can potentially provide a solution to the problems associated with the current ride-hailing system without fare negotiation. Indriver clone is a ride-hailing platform that utilizes a reverse bidding system, allowing drivers to bid for rides and passengers to choose the lowest fare offered.

With indriver clone, passengers have more control over their fares, as they can choose the lowest bid offered by drivers. This can lead to lower costs for passengers compared to fixed pricing models. Additionally, indriver clone can provide a better income opportunity for drivers as they have more control over their fares, allowing them to bid competitively for rides and potentially earn more money.

Indriver clone can also increase competition among drivers, leading to a decrease in wait times for passengers. Moreover, the reverse bidding system can allow passengers to specify their ride preferences, such as car type, route, and other preferences, allowing drivers to tailor their bids to meet the passengers' needs.

Furthermore, indriver clone can provide drivers with more flexibility in choosing the rides they want to take based on their availability and the fare they are willing to accept. This can result in a better user experience for both drivers and passengers.

Overall, indriver clone can potentially provide a solution to the problems associated with the current ridehailing system without fare negotiation. By utilizing a reverse bidding system, indriver clone can provide benefits for both drivers and passengers, leading to a better ride-hailing experience.

#### **CUSTOMIZEABLE.**

In addition, the InDriver Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.



#### **KEY FEATURES**

#### **The Obvious**

Indriver clone is a ride-hailing platform that uses a reverse bidding system to allow drivers to bid on rides and passengers to choose the lowest fare offered. It is a clone or a similar system to the popular ride-hailing platform Indriver.

In indriver clone, passengers can specify their ride preferences such as car type, route, and other preferences, and drivers can tailor their bids to meet these needs. This customization can lead to a better user experience for both drivers and passengers.

The reverse bidding system used in indriver clone allows drivers to have more control over their fares, as they can bid competitively for rides and potentially earn more money. Passengers, on the other hand, can choose the lowest fare offered, potentially leading to lower costs compared to fixed pricing models.

#### **Key features of a InDriver Clone:**

- 1. Reverse Bidding System: The reverse bidding system is the core feature of Indriver clone. It allows drivers to bid on rides, and passengers to choose the lowest fare offered by drivers. This feature helps to ensure that passengers get the best possible price for their ride, while drivers can offer competitive prices and potentially earn more money.
- 2. Customizable Ride Preferences: Indriver clone allows passengers to customize their ride preferences by specifying details such as car type, route, and other preferences. Drivers can then tailor their bids to meet these needs, which helps to ensure that passengers get the ride experience they want.
- 3. Real-Time Availability: Indriver clone provides real-time availability of drivers and their bids, allowing passengers to choose the most suitable ride. This feature ensures that passengers can find a ride quickly and easily, without having to wait for long periods.
- 4. In-App Messaging: The in-app messaging feature allows drivers and passengers to communicate with each other. This feature is particularly useful for passengers who want to communicate specific needs or preferences to their driver, or for drivers who need to clarify pick-up or drop-off details with their passenger.
- 5. Multi-Currency Support: Indriver clone supports multiple currencies, making it a global platform. This feature ensures that passengers and drivers can use the platform in their preferred currency, which

helps to reduce currency conversion fees and makes the platform more accessible.

- 6. Rating and Feedback System: The rating and feedback system allows passengers to rate drivers and provide feedback on their experience. This feature helps to ensure that drivers provide high-quality service and maintain a good reputation on the platform.
- 7. GPS Tracking: Indriver clone includes GPS tracking, allowing passengers to track the driver's location in real-time. This feature helps to ensure that passengers know exactly when their driver will arrive, and can plan accordingly.
- 8. Payment Integration: The platform integrates with various payment gateways, allowing passengers to pay for rides securely and conveniently. This feature helps to ensure that payments are processed quickly and efficiently, and that passengers can use their preferred payment method.
- 9. Driver Verification: Indriver clone verifies drivers before they can bid on rides, ensuring the safety of passengers. This feature helps to ensure that only qualified and trustworthy drivers are allowed on the platform, which helps to build trust and confidence among passengers.
- 10. Commission Management: The platform manages commission fees for each ride, allowing for transparent and fair payment processing for all parties involved. This feature helps to ensure that drivers are paid fairly for their work, while also ensuring that the platform can cover its costs and continue to operate effectively.

#### **BASIC FEATURES**

#### **Essentials**

Details about the rides-related features of a InDriver Clone:

- 1. User Registration: Users can create an account on the platform by providing basic personal information such as name, email address, and phone number.
- 2. Social Media Login: Users can log in using their social media accounts such as Facebook, Google, or Twitter.
- 3. Search and Filter: Users can search for rides based on their pickup and drop-off locations, as well as filter their search by car type, fare, and other preferences.
- 4. Driver Profile: Driver profiles provide users with information about their driver, such as their name, photo, rating, and reviews from past rides.
- 5. Ride Details: Ride details provide users with information about the ride, including pickup and drop-off locations, estimated time of arrival, and fare.
- 6. Bid Management: Drivers can manage their bids on rides and adjust their prices based on demand and competition from other drivers.
- 7. Payment Management: Users can manage their payment methods and view payment history for past rides.
- 8. Ride History: Users can view their past ride history and associated details, such as driver information, ride duration, and fare.
- 9. Notifications: Users receive notifications about ride bids, ride requests, and other important updates related to their account.
- 10. Support: Users can access customer support for any questions or issues related to the platform or their account.
- 11. Ride Cancellation: Users can cancel their ride and receive a refund if applicable, based on the cancellation policy of the platform.
- 12. Promo Codes: Users can enter promo codes to receive discounts on their rides, which can be applied during the checkout process.
- 13. Multiple Language Support: The platform supports multiple languages to make it more accessible to users from different countries and regions.

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- 14. Driver Availability: Drivers can set their availability for rides based on their schedule and preferences, such as the time of day or car type they prefer to drive.
- 15. Surge Pricing: The platform can implement surge pricing during peak hours or high demand to incentivize more drivers to bid on rides.
- 16. Referral Program: Users can earn rewards for referring new users to the platform, such as ride credits or cash bonuses.
- 17. Heat Map: The platform provides a heat map of ride requests to help drivers identify areas with high demand and adjust their bids accordingly.
- 18. Admin Dashboard: The platform provides an admin dashboard for platform administrators to manage users, rides, and other platform settings.
- 19. Driver Document Verification: The platform verifies driver documents, such as their driver's license and insurance, to ensure the safety of passengers.
- 20. Review and Rating: After completing a ride, passengers can leave reviews and ratings for their driver based on their experience, which can help other users make more informed decisions when selecting a driver for their next ride.

#### **ADVANCED FEATURES**

#### **Limelight**

- 1. Reverse Bidding Negotiation: The reverse bidding system allows passengers to negotiate fares with drivers. Passengers can specify their ride preferences, and drivers can bid competitively for the ride. This feature helps in keeping the fares reasonable and fair for both parties.
- 2. Driver Targets: This feature enables drivers to set their earning targets for a day or a week. The system then assigns rides accordingly to help them achieve their targets.
- 3. Earnings Summary: The earnings summary feature allows drivers to view their daily, weekly, and monthly earnings. They can also view their earnings from individual rides and analyze their performance.
- 4. Round Trips: The round trip feature enables passengers to book rides for round trips. They can book a ride to their destination and also book a return ride. This feature helps in saving time and effort for passengers.
- 5. Intelligent Routing: The intelligent routing feature helps drivers to optimize their routes and saves them time and fuel costs. The system calculates the most efficient route based on traffic, distance, and other factors.
- 6. Coupons: The coupons feature allows passengers to avail of discounts on their rides. The system generates unique coupon codes that can be redeemed by passengers at the time of payment.
- 7. In-app Chat: The in-app chat feature enables passengers and drivers to communicate with each other directly. This helps in resolving any issues or queries related to the ride.
- 8. Multilingual Support: The multilingual support feature enables the app to support multiple languages. This helps in providing a seamless experience for passengers and drivers from different regions.
- 9. Multiple Payment Options: The multiple payment options feature allows passengers to pay for their rides using different modes of payment, such as credit/debit cards, net banking, and digital wallets.



#### Here are some key benefits of a InDriver Clone:

#### 1. Convenience:

The platform offers a one-stop solution for a variety of services, allowing customers to access a range of services from a single platform. This saves customers time and effort and makes the overall experience more convenient.

#### 2. Increased Revenue:

By offering a variety of services, businesses can increase their revenue streams and tap into new markets. The platform also provides businesses with valuable data and insights that can help them optimize their operations and increase revenue.

#### 3. Improved Efficiency:

The platform streamlines operations by automating many tasks and providing real-time data and insights. This helps businesses reduce costs, improve efficiency, and enhance the overall user experience.

#### 4. Scalability:

The platform is designed to be scalable, allowing businesses to expand their operations as they grow. With the ability to add new services and features, businesses can adapt to changing customer demands and stay competitive in the market.

#### 5. Brand Recognition:

By offering a range of services under a single brand, businesses can build brand recognition and customer loyalty. The platform also provides businesses with tools and features to promote their services and engage with customers, further enhancing brand recognition.

#### 6. Enhanced Security:

The platform offers features such as OTP verification and number masking to enhance security and protect user data. This helps build user trust and confidence in the platform, further enhancing the overall user experience.

#### 7. Cost-effectiveness:

By sharing resources and infrastructure across multiple services, businesses can reduce costs and increase efficiency. This allows them to offer competitive pricing and attract more customers, further increasing revenue and growth.

## TECH STACK Powerful & Flexible

#### 1. Web - PHP Laravel with MYSQL:

This combination of technologies can be used to build a scalable and robust web application for the InDriver Clone. PHP provides a powerful backend language, while Laravel provides a responsive frontend design framework. MySQL is be used to store and manage data.

#### 2. Android - Native Java:

The InDriver Clone can be built as a native Android application using Java. This provides a robust and scalable platform that can deliver fast and responsive performance. Android provides a wide range of features and APIs that can be used to develop advanced features for the platform.

#### 3. iOS - Swift 5:

The InDriver Clone can also be built as a native iOS application using Swift 5. This provides a powerful and modern platform that can deliver fast and responsive performance. iOS provides a range of features and APIs that can be used to develop advanced features for the platform.

#### 4. Other - Sockets, Node.js, and Firebase:

These technologies can be used to build additional features and functionalities for the InDriver Clone. Sockets can be used to build real-time chat and messaging features, while Node.js can be used to build scalable and high-performance backend systems. Firebase can be used to provide cloud-based storage and hosting services for the platform.

All the SDK & Codes Versions are updated as the year standards.



## PROCESS FLOW Know the Flow

#### User process flow

- Registration: The user downloads the indriver clone app from the app store and installs it on their smartphone. They then open the app and register for an account by entering their name, email, and password, or by logging in using their social media accounts like Facebook, Google, or Twitter. The app may also require the user to verify their phone number through a verification code sent to them via SMS or voice call.
- 2. Booking a ride: Once the user is logged in, they can start booking a ride by entering their pick-up and drop-off locations. The app may also allow them to select the ride preferences such as car type, payment mode, and estimated fare. The user can also choose to schedule a ride for later or book a ride for immediate pick-up.
- 3. Driver bids: Once the ride details are entered, nearby drivers who are available for the ride receive a notification about the ride request. The drivers can then place their bid on the ride based on the estimated distance, traffic conditions, and other factors. The bids may include the fare amount, estimated time of arrival, driver's rating, and other details.
- 4. Choose a driver: The user can view the driver profiles along with the bids and can choose the driver based on their ratings, reviews, and bid amount. The app may also provide additional details about the driver such as their photo, car details, and license plate number. The user can also check the driver's real-time location on the map and track their arrival.
- 5. Ride confirmation: Once the user chooses a driver, the driver is notified about the ride acceptance. The app may also provide the user with an estimated time of arrival and the driver's contact information. The user can then wait for the driver to arrive at the pick-up location.
- 6. Ride completion: Once the ride is complete, the user pays the driver through the app using the preferred payment mode such as credit/debit card, net banking, or wallet. The app may also allow the user to split the fare with other passengers or add a tip to the driver. The user can then rate and review the driver based on their experience.
- 7. Invoicing and receipts: The user receives an invoice and receipt for the ride, which can be viewed and downloaded from the app. The invoice may include the ride details such as pick-up and drop-off locations, ride duration, fare amount, and other charges.
- 8. Repeat booking: If the user wants to book another ride, they can repeat the process from step 2. The app may also allow the user to save their preferred ride settings and previous ride history for easy booking.

#### **Driver process flow**

- 1. Registration: The driver downloads the indriver clone app from the app store and installs it on their smartphone. They then open the app and register for an account by entering their name, email, and password, or by logging in using their social media accounts like Facebook, Google.
- 2. Profile setup: Once the driver is registered, they can set up their profile by providing details such as their photo, car details, license plate number, and driving license. The app may also require the driver to provide their bank account details for payment processing.
- 3. Ride requests: Once the driver is online and available for rides, they receive ride requests from nearby users who have booked rides through the app. The ride requests include details such as pick-up and drop-off locations, ride preferences, and fare estimate.
- 4. Bidding on rides: The driver can view the ride details and place their bid on the ride based on the estimated distance, traffic conditions, and other factors. The bid may include the fare amount, estimated time of arrival, driver's rating, and other details. The driver can also see other driver's bids and can choose to modify their bid if necessary.
- 5. Ride acceptance: Once the user chooses the driver based on their bid, the driver is notified about the ride acceptance. The app may also provide the driver with the user's contact information and pick-up location. The driver can then proceed to pick up the user from the specified location.
- 6. Ride completion: Once the ride is complete, the driver collects the fare amount from the user through the app using the preferred payment mode such as credit/debit card, net banking, or wallet. The app may also allow the user to split the fare with other passengers or add a tip to the driver. The driver can then rate and review the user based on their experience.
- 7. Earnings summary: The driver can view their earnings summary for the day, week, or month, which includes the number of rides completed, total earnings, and other details. The app may also provide a breakdown of earnings by ride type, location, or other factors.
- 8. Rating and reviews: The driver receives ratings and reviews from users based on their ride experience. The driver can view their ratings and reviews and can take necessary actions to improve their rating.
- 9. Availability settings: The driver can set their availability for rides based on their schedule and preference. The app may also allow the driver to set their preferred ride preferences such as car type, ride type, and other factors.

#### **INCLUSIONS**

#### **Know All You get**

Web Panel

Admin Panel Account Panel Dispathcer Panel

Fleet Panel

**Android** User App

**Driver App** 

User App
Driver App

## APPS Purpose & Functions

#### **User App:**

The user app in an inDriver clone would be a mobile application designed for passengers to request rides. The app would require users to register their account using their mobile number or email address and create a password to access the app. Once logged in, users can request a ride by entering their pickup location and destination. The app would use a reverse bidding system to allow drivers to bid on the ride, and the passenger can choose the driver with the lowest bid.

The user app would have a real-time tracking feature that allows users to track the driver's location and estimated arrival time in real-time using the app. Users can pay for the ride using multiple payment options such as credit/debit cards, digital wallets, or cash. The app would also allow users to view their ride history, including the pickup and drop-off locations, fare, and payment method, and access digital receipts for each ride.

#### **Driver App:**

The driver app in an inDriver clone would be a mobile application designed for drivers to receive ride requests and manage their rides. Drivers would need to register on the app and complete their profile with their personal and vehicle details before they can start accepting ride requests.

Once logged in, drivers would receive ride requests with details of the pickup and destination locations, along with the passenger's bid for the ride. The driver can choose to accept or reject the ride request based on their preference, availability, and the bid amount. The app would also show the estimated fare for the ride, including any additional charges such as tolls or taxes.

The driver app would have a real-time tracking feature that allows drivers to navigate to the pickup location and drop-off destination using the app's built-in navigation system. Drivers can also contact the passenger directly from the app if they need to communicate with them regarding the ride.

The app may also offer additional features such as an earnings summary, which shows drivers their total earnings from all their completed rides, a round-trip feature that allows drivers to offer rides for round trips, and driver targets, which allows drivers to set a target earnings for a specific time period. The app may also support multiple languages to cater to a diverse driver base.

### TIME LINE

#### 5 to 7 Days is what it all takes

- 1. Website, Admin & Configurations in 2 days: Developing a website, admin panel, and configurations in 2 days is a challenging task, especially if the project requires custom development or involves complex features. The timeline for web development typically depends on factors such as the scope of the project, the number of pages, the design complexity, and the type of content management system used.
- 2. Android Apps in 2 days: We finish the android apps as per the inclusions in just 2 days time and provide you apk for getting an overview.
- 3. iOS Apps in 2 days: We finish the ios apps as per the inclusions in just 2 days time and provide you testflight for getting an overview.
- 4. Play Store and App Store Publishing 1-5 days subject to approval: Publishing apps to the Play Store and App Store typically involves several steps, including registering as a developer, creating an app listing, submitting the app for review, and waiting for approval. The timeline for publishing an app can vary depending on factors such as the complexity of the app, the quality of the app, and the review process of the app stores. Once the app is approved, it can take anywhere from 1-5 days to become available on the app stores.

In summary, the timelines provided by Miracuves for delivering website, admin configurations, Android apps, and iOS apps are very tight and upright as its mostly rebranding and domain specific

## CLIENT CHECKLIST Requirements

#### We need

- 1. Linux VPS with WHM License: Miracuves requires a Linux VPS with a WHM license to deploy the solution. A Virtual Private Server (VPS) is a type of hosting service that provides dedicated resources and greater flexibility than shared hosting. WHM (Web Host Manager) is a control panel that allows the client to manage multiple hosting accounts and configure server settings.
- 2. 1 Web Logo: The client needs to provide one web logo for the solution. The logo should be in a high-resolution format and preferably in a vector file format such as .eps or .ai. The logo should also be relevant to the solution and align with the client's brand guidelines.
- 3. 5 App Icons: The client needs to provide five app icons for the solution. The icons should be in high-resolution and preferably in a vector file format such as .eps or .ai. The icons should also be relevant to the solution and align with the client's brand guidelines.
- 4. Google Dev Console with billing configured & Play Publish: To publish the Android app on the Google Play Store, the client needs to provide a Google Developer Console account with billing configured. The Developer Console allows developers to manage app listings, publish apps, and track app performance.
- 5. IOS Dev Account: To publish the iOS app on the App Store, the client needs to provide an Apple Developer account. The Apple Developer account allows developers to manage app listings, publish apps, and track app performance.
- 6. App Descriptions for Stores Publishing: The client needs to provide app descriptions for publishing the apps on the app stores. The app descriptions should be concise, informative, and compelling, highlighting the key features and benefits of the solution. The descriptions should also include relevant keywords to improve visibility in search results.

In summary, to deploy the solution, the client needs to provide a Linux VPS with WHM license, one web logo, five app icons, Google Dev Console with billing configured, an IOS Dev account, and app descriptions for publishing the apps on the app stores.

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#### Support Line

#### Support channels offered by Miracuves:

#### 1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide guick updates.

#### 2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

#### 3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.



#### FAQ Let's clear it all

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SPEC		. 44	

#### 1. What is an inDriver clone app?

An inDriver clone app is a mobile application that replicates the features and functionalities of the original inDriver app. It includes a reverse bidding system, where passengers bid for rides and drivers can accept or reject the ride based on their preference and the bid amount.

#### 2. How does the reverse bidding system work?

The reverse bidding system allows passengers to specify their ride preferences, such as the pickup and drop-off location, car type, and fare they are willing to pay. Drivers can then bid for the ride, and passengers can choose the lowest bid that meets their ride preferences.

#### 3. How does the app ensure the safety of passengers?

The app ensures the safety of passengers by verifying the identity of drivers and monitoring their ride history. Passengers can also rate their rides and provide feedback on driver behavior.

#### 4. What are the payment options available on the app?

The app may support multiple payment options such as cash, credit/debit card, mobile wallets, or inapp payments.

#### 5. How does the app handle cancellations?

Both passengers and drivers can cancel a ride, and the app may charge a cancellation fee if the cancellation is made after a certain time limit.

#### 6. How does the app handle disputes between passengers and drivers?

The app may have a customer support system that allows passengers and drivers to raise disputes or complaints, which are then investigated and resolved by the app's support team.

## THE SUMMARY

#### **Final Notes**

The InDriver clone solution is a comprehensive on-demand services platform that provides a range of services to the users in a single app. As a solution providing company, we offer a customizable InDriver clone solution that replicates the features and functionalities of the InDriver app, and can be tailored to meet the specific business requirements of our clients.

Our InDriver clone solution includes a user-friendly interface, real-time tracking, secure payment options, and reliable customer support. We also offer customization options, which can include adding new features, modifying the UI/UX, integrating third-party APIs, and more. We use the latest technologies and programming languages such as Java, Kotlin, Swift, and PHP to ensure that our InDriver clone solution is efficient, secure, and scalable.

The development of the InDriver clone solution typically takes around 5-7 days, depending on factors such as the scope of the project, the complexity of the features, and the development team's experience. The cost of developing the InDriver clone solution can vary based on the client's requirements, features, and customizations. We provide a detailed cost estimate and timeline for the project before starting the development process.

Once the development is complete, we offer support and maintenance services to ensure that the apprenains up-to-date, secure, and functional. Maintenance tasks can include bug fixes, performance optimization, security updates, and more.

In summary, as a solution providing company, we offer a customizable and scalable InDriver clone solution that provides a range of on-demand services to users in a single app. We use the latest technologies and programming languages to ensure that the app is efficient, secure, and scalable. We offer support and maintenance services to ensure that the app remains up-to-date and functional.

Thanks for your interest in our solution.

Hope to work with your soon.

#### **GLOSSARY**

User registration
Driver registration
Real-time tracking
Fare calculation
Payment integration
Rating and review system

**Push notifications** 

Driver cancellation penalty

Emergency contact In-app messaging

In-app chat

Multi-language support

Promo codes
Driver verification
User verification
Ride cancellation
Ride history
Ride scheduling
In-app support

Driver earnings tracking

Interactive maps Ride analytics

Multi-currency support Ride search filters

Ride tracking and monitoring Driver availability status User location sharing Driver location sharing

Fare estimation

Driver incentives and bonuses

Surge pricing In-app navigation Referral system

Multiple payment options Social media integration Email notifications

SMS notifications Geofencing Heat maps

Driver heat zones

User profile management
Driver profile management
User feedback system
Driver feedback system
User cancellation policy
Driver cancellation policy

User ride rating system

Driver ride rating system

Admin panel

User authentication
Driver authentication
Driver background checks
User ride preferences
Driver ride preferences
Driver earnings reports
User ride history reports

In-app document management

**Driver targets** 

### ADDONS

#### More Functions

We have pre-made addons for the system which you can buy and we will integrate for you without any downtime and enhance the solution capabilities.

• Multi Country

Use the solution for multi-country with different pricing & currency

• Geofencing

Geofence the service areas to enable admin to serve specific areas only

Provider Subscription

Drivers have to pay a specific fees to be online on system.

• Hail Taxi

Allowing passenger and driver to hail on road and negotiate fare and start ride.

• Crypto Payments

Crypto Payment System for Rides payments.

Integrating Addons takes 3-4 days of time after purchase and the apps versions might need to be updated and published.

#### NOTE

#### **HOW TO USE**

## **Operate The Solution**

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

• Confirm before you change

Please confirm with our team before you decide to make any vital changes to the system.

Never change configs

Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.

Backups

Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.

Feel free to ask

We are your Technology Partners, feel free to ask questions and we would love to help.

Rebranding

We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

#### **WARNING!**

Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.

#### TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

#### SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

#### **LICENSE**

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

#### CONTACT

#### **DETAILS**

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