SOLUTION BROCHURE

Deep Insight

MIRACUVES

MIRACULOUS IT SOLUTIONS



MIRACUVES
TURNKEY SOLUTIONS

www.miraucves.com info@miracuves.com

MIRACUVES INSIGHT

MIRACULOUS IT SOLUTIONS.

Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

Continually visualize collaborative leadership.

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Check Our Demo

Explore our interactive demos below to experience our solution firsthand

• YouTube:

https://youtu.be/I04yvwF3Pnw?si=ECrl6NlgBC0sv9r3

• Web url:

https://mezoom.mimeld.com/

• Admin URL:

https://mezoom.mimeld.com/login

• Admin:

admin@demo.com | Admin_\$321

• User:

user@demo.com | User 321

• Android:

https://mas.mimeld.com/apps/mezoom-zoom-clone

los:

https://testflight.apple.com/join/tjCvFqfK

Tech stack:

Php, Codelgniter, Mysql

THE PROBLEM

Need for a Zoom Clone Solution

In today's rapidly evolving digital landscape, the demand for efficient remote communication and collaboration tools has surged exponentially. Businesses, educational institutions, and individuals are increasingly relying on video conferencing platforms to bridge geographical distances, facilitate seamless interactions, and enhance productivity. However, while there are several solutions available in the market, there remains a distinct need for a customizable, feature-rich, and secure platform that aligns with specific user requirements and organizational objectives.

1. Limited Customization and Features:

Many existing video conferencing platforms offer a standard set of features, limiting the flexibility to tailor functionalities according to unique business or educational needs. Organizations often require specialized tools for webinars, online training sessions, live classes, and other collaborative activities, necessitating a platform with a comprehensive suite of customizable features.

2. Security Concerns:

The increasing frequency of cyber threats and privacy breaches has heightened concerns about data security and confidentiality. Existing solutions may lack robust security protocols, encryption standards, and unauthorized access prevention mechanisms, thereby exposing users to potential risks. Organizations and individuals demand a secure platform that complies with GDPR regulations, incorporates encrypted communication channels, and safeguards sensitive information.

3. Integration and Scalability Challenges:

As businesses expand, merge, or diversify their operations, there is a growing need for scalable and integrable video conferencing solutions. Existing platforms may face limitations in integrating with other enterprise systems, applications, or tools, hindering seamless workflow orchestration, data sharing, and collaboration across diverse platforms.

4. User Experience and Accessibility:

The user interface, experience, and accessibility of video conferencing platforms significantly impact user adoption, engagement, and satisfaction. Many existing solutions may exhibit outdated designs, non-responsive layouts, or complex navigation structures, compromising user experience and inhibiting efficient communication and collaboration.

5. Cost Inefficiencies:

While several video conferencing platforms offer free or subscription-based models, organizations may incur significant costs associated with licensing fees, additional feature purchases, or scalability upgrades. There is a need for a cost-efficient solution that provides value-driven features, scalability options, and flexible pricing models tailored to specific organizational requirements and budget constraints.

6. Technical Limitations and Dependencies:

Organizations seeking to deploy video conferencing solutions may encounter technical limitations, dependencies, or compatibility issues with existing infrastructure, software, or hardware components. A customizable, PHP-based Codelgniter solution offers flexibility, adaptability, and compatibility with diverse environments, facilitating seamless integration, deployment, and maintenance.



SOLUTION OVERVIEWTechnology meet Creativity.

The Zoom Clone solution is a comprehensive video conferencing platform meticulously designed to offer an extensive range of functionalities catering to diverse communication and collaboration needs. Built upon a robust technological foundation using PHP, Codelgniter, and MySQL, this solution seamlessly facilitates online meetings, webinars, live classes, and web conferences. Users can effortlessly create, schedule, and join meetings while benefiting from features like screen sharing, chat messaging, live streaming to platforms like YouTube, and recording capabilities. Furthermore, the platform emphasizes security by incorporating advanced encryption standards, unauthorized meeting ID protection, GDPR compliance, and secure communication protocols, ensuring user privacy, data protection, and regulatory adherence.

In addition to its core functionalities, the Zoom Clone solution prioritizes user experience, offering intuitive interfaces, responsive layouts, customizable themes, and native mobile applications for both Android and iOS platforms. Administrators can efficiently manage, monitor, and control user activities, meetings, settings, permissions, and configurations through a powerful admin panel. The platform's scalability, flexibility, and extensibility are enhanced through its cloud-based architecture, REST API-based integration capabilities, and optimized server requirements, enabling seamless interoperability, data exchange, workflow automation, business continuity, and customization options tailored to specific organizational, educational, and individual requirements and objectives.

CUSTOMIZEABLE.

In addition, the Zoom Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.



KEY FEATURES

The Zoom Clone Platform is designed to provide a comprehensive set of features that cater to diverse organizational, educational, and individual requirements. Here's a detailed overview of the core features offered by the Zoom Clone:

1. Video and Audio Conferencing:

- **Real-time Interaction**: Enable users to conduct video meetings, collaborate with team members, and engage in virtual interactions seamlessly.
- **High-Quality Audio and Video**: Deliver crystal-clear audio and high-definition video streaming using advanced codecs like Opus and VP8.

2. Authentication & User Management:

- **Social Login Integration**: Facilitate easy registration and login options using social media platforms such as Facebook and Google.
- **Guest Access**: Allow participants to join meetings without mandatory login, enhancing accessibility and user experience.
- **Mandatory Login Controls**: Enable administrators to enforce mandatory login requirements for enhanced security and user identification.

3. Meeting Management & Scheduling:

- **Create and Join Meetings**: Provide users with the ability to create, schedule, and join meetings using unique codes or URLs.
- **Lock-Protected Rooms**: Ensure security and privacy by allowing hosts to create password-protected meeting rooms.
- **Schedule Meetings**: Integrate calendar functionalities to schedule meetings, send invitations, and set reminders efficiently.
- Meeting History & Rejoin: Enable users to view past meetings, access meeting history, and rejoin previous sessions effortlessly.

4. Collaboration Tools:

- **Screen Sharing**: Enable participants to share screens, presentations, documents, and applications during meetings.
- **Chat & Messaging**: Incorporate in-meeting chat functionalities, allowing users to exchange messages, share links, and collaborate in real-time.

• **Recording & Playback**: Provide options to record meetings, save recordings, and playback sessions for future reference, training, or documentation purposes.

5. Live Streaming & Broadcasting:

- **Live Streaming to YouTube**: Integrate with YouTube API to facilitate live streaming, broadcasting, and content sharing on external platforms.
- **Webinars & Online Training**: Enable hosts to conduct webinars, online training sessions, workshops, and virtual events with interactive features, participant engagement tools, and audience interaction functionalities.

6. Security & Compliance:

- **Secure & Encrypted Communication**: Implement advanced encryption standards, secure sockets layer (SSL) protocols, and data protection mechanisms to safeguard user information, prevent unauthorized access, and mitigate security risks.
- **Unauthorized Meeting ID Protection**: Incorporate security controls to detect and prevent unauthorized access, brute-force attacks, and malicious activities.
- **GDPR Compliance**: Ensure compliance with General Data Protection Regulation (GDPR) guidelines, privacy policies, and data protection regulations, ensuring user privacy, consent management, and regulatory adherence.

7. Mobile Applications & Accessibility:

Android & iOS Applications: Develop native mobile applications for Android and iOS
platforms using Flutter and Dart programming language, ensuring cross-platform
compatibility, mobile accessibility, and seamless user experience on smartphones and
tablets.

8. Admin Panel & Management Tools:

 Powerful Admin Dashboard: Provide administrators with a feature-rich, intuitive admin panel built on PHP and Codelgniter framework, enabling efficient user management, meeting control, settings configuration, analytics monitoring, and reporting functionalities.

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9. Customization & Configuration:

 Highly Configurable Settings: Offer customizable settings, configurations, themes, layouts, and branding options, enabling organizations to tailor the platform according to specific requirements, preferences, and branding guidelines.

10. Integration & Extensibility:

• **Rest API-Based Architecture**: Adopt a rest API-based architecture, facilitating seamless integration with third-party applications, enterprise systems, tools, platforms, and services, ensuring interoperability, data exchange, and workflow automation.



Here are some key benefits of a Zoom Clone:

The Zoom Clone Platform offers a plethora of benefits for organizations, educational institutions, and individuals seeking a comprehensive, secure, and customizable video conferencing solution. Here's a detailed overview of the key benefits derived from implementing the Zoom Clone:

1. Enhanced Communication & Collaboration:

- **Seamless Interactions**: Facilitate real-time video meetings, webinars, and online training sessions, enabling teams, clients, stakeholders, and participants to collaborate effectively, exchange ideas, and make informed decisions.
- Remote Accessibility: Ensure accessibility, mobility, and flexibility for remote workers, distributed teams, global audiences, and participants, enabling seamless communication, collaboration, and engagement irrespective of geographical boundaries, time zones, or physical locations.

2. Comprehensive Feature Set:

- **Customizable Functionality**: Tailor the platform's features, functionalities, settings, and configurations according to specific organizational, educational, and individual requirements, preferences, and objectives, ensuring flexibility, adaptability, and scalability.
- Integrated Collaboration Tools: Incorporate screen sharing, chat messaging, recording, live streaming, and other collaborative tools, facilitating interactive sessions, content sharing, presentations, demonstrations, and knowledge dissemination.

3. Robust Security & Compliance:

- Data Protection & Privacy: Implement advanced encryption standards, secure communication protocols, unauthorized access prevention mechanisms, and GDPR compliance, ensuring user privacy, data protection, regulatory adherence, and mitigating security risks, breaches, and vulnerabilities.
- Secure & Protected Environment: Create lock-protected rooms, mandatory login controls, unauthorized meeting ID protection, and secure access mechanisms, safeguarding sensitive information, preventing unauthorized access, and enhancing platform security, integrity, and trustworthiness.

4. User-Centric Design & Experience:

- Intuitive Interface & Navigation: Adopt a user-centric design approach, responsive layout, intuitive navigation structure, and customizable themes, ensuring enhanced user experience, engagement, satisfaction, and adoption rates.
- Mobile Accessibility & Applications: Develop native mobile applications for Android and iOS platforms using Flutter and Dart programming language, ensuring crossplatform compatibility, accessibility, mobility, and seamless user experience on smartphones, tablets, and other mobile devices.

5. Cost-Efficient & Value-Driven:

- **Flexible Pricing Models**: Offer flexible pricing models, subscription plans, and value-added services tailored to specific organizational, educational, and individual requirements, budget constraints, usage patterns, and scalability needs.
- Monetization Opportunities: Integrate AdMob, push notifications, and monetization strategies, enabling organizations to generate revenue, optimize profitability, maximize return on investment, and achieve sustainable growth.

6. Scalable Architecture & Integration:

- Adaptable & Extensible Framework: Leverage PHP, CodeIgniter, rest API-based architecture, and scalable infrastructure, facilitating seamless integration with thirdparty applications, enterprise systems, tools, platforms, and services, ensuring interoperability, data exchange, workflow automation, and business continuity.
- Future-Proof & Sustainable Solution: Adopt advanced technologies, innovative features, and robust frameworks, ensuring scalability, adaptability, longevity, and sustainability for evolving organizational, technological, regulatory, and market requirements.

7. Efficient Management & Administration:

• **Powerful Admin Panel & Tools**: Provide administrators with a feature-rich, intuitive admin panel, management tools, analytics, reporting, user management, meeting control, settings configuration, and customization options, ensuring efficient platform management, governance, monitoring, and optimization.

In conclusion, the Zoom Clone Platform offers a myriad of benefits, including enhanced communication, collaboration, security, user experience, scalability, cost-efficiency, integration, and management capabilities. By leveraging the platform's comprehensive features, functionalities, technologies, and customization options, organizations, educational institutions, and individuals can maximize productivity, innovation, engagement, satisfaction, and success in an interconnected, digital, and remote-first world.



TECH STACK Powerful & Flexible

The Zoom Clone Platform is engineered with a robust, scalable, and customizable technical architecture to deliver seamless video conferencing, collaboration, and communication capabilities. Here's a detailed overview of the core technical specifications and requirements associated with the Zoom Clone:

1. Development & Framework:

- **Backend Technology**: Utilizes PHP as the primary programming language for server-side logic and application development.
- **Framework**: Built on the Codelgniter framework, leveraging its Model-View-Controller (MVC) architecture for organized, modular, and maintainable codebase.
- **Database Management**: Integrated with MySQL, a robust relational database management system (RDBMS), for efficient data storage, retrieval, management, and optimization.

2. Security & Compliance:

- **Encryption Standards**: Implements advanced encryption protocols, secure sockets layer (SSL) certificates, and data protection mechanisms to ensure secure, encrypted, and confidential communication channels.
- **Regulatory Compliance**: Designed to comply with General Data Protection Regulation (GDPR) guidelines, privacy laws, and data protection regulations, ensuring user privacy, consent management, and regulatory adherence.

3. Scalability & Performance:

- Cloud-Based Infrastructure: Built on a cloud-based architecture, ensuring scalability, flexibility, resource optimization, and high availability for evolving organizational, user, and workload demands.
- Server Requirements: Compatible with servers supporting PHP version >= 5.6.4,
 MySQL version >= 5.6, Apache/NGINX with rewrite_module, OpenSSL PHP Extension,
 PDO PHP Extension, Mbstring PHP Extension, CURL PHP Extension, and Fileinfo PHP
 Extension.



4. Integration & Extensibility:

- **Rest API-Based Architecture**: Adopts a RESTful API-based architecture, facilitating seamless integration with third-party applications, systems, tools, platforms, and services, ensuring interoperability, data exchange, and workflow automation.
- **Mobile Application Development**: Develops native mobile applications for Android and iOS platforms using Flutter, a UI toolkit, and Dart programming language, ensuring cross-platform compatibility, performance, user experience, and mobile accessibility.

5. User Interface & Experience:

- **Frontend Technologies**: Utilizes HTML, CSS, JavaScript, and other frontend technologies to design, develop, and optimize the user interface, layout, responsiveness, navigation, and interactive components.
- **Customization & Branding**: Offers customizable themes, layouts, settings, configurations, and branding options, enabling organizations to tailor the platform's appearance, aesthetics, and user experience according to specific requirements, preferences, and branding guidelines.

6. Administration & Management:

- Admin Panel Development: Constructs a powerful, feature-rich admin panel using PHP and Codelgniter framework, enabling administrators to manage users, meetings, permissions, settings, configurations, analytics, reporting, and customization efficiently.
- Monitoring & Analytics Tools: Integrates monitoring tools, analytics dashboards, reporting mechanisms, and performance metrics, facilitating administrators to monitor, evaluate, optimize, and enhance platform performance, user engagement, and operational efficiency.

7. Mobile Accessibility & Optimization:

• **Mobile Optimization**: Ensures mobile responsiveness, accessibility, and performance optimization across various devices, screen sizes, resolutions, browsers, and operating systems, enhancing user experience, engagement, and satisfaction on smartphones, tablets, and other mobile devices.

All the SDK & Codes Versions are updated as the year standards.



PROCESS FLOW

Know the Flow

The process flow of the Zoom Clone Platform describes the sequential steps and interactions involved in initiating, managing, and concluding video conferencing sessions, meetings, webinars, and collaboration activities. Here's a detailed overview of the process flow:

1. User Registration & Authentication:

- **Social Login Integration**: Users have the option to register and authenticate using social media platforms such as Facebook, Google, or phone numbers.
- **Mandatory Login**: Administrators can enforce mandatory login requirements for enhanced security, user identification, and access control.

2. Meeting Creation & Scheduling:

- **Create Meeting**: Authenticated users can create new meetings, specifying details such as title, date, time, duration, agenda, and participant invitations.
- **Schedule Meeting**: Users can schedule meetings in advance, integrating with calendar functionalities, sending invitations, and setting reminders.

3. Meeting Invitation & Joining:

- **Share Meeting Code/URL**: Hosts share unique meeting codes, URLs, or invitation links with participants via email, messaging platforms, or social media.
- **Join Meeting**: Participants access the platform, enter the meeting code/URL, or join using guest access without mandatory login.

4. Meeting Management & Control:

- Lock-Protected Rooms: Hosts can create password-protected meeting rooms, ensuring security, privacy, and controlled access.
- Start/End Meeting: Hosts initiate the meeting, manage participants, control
 permissions, share screens, enable/disable audio/video, and conclude sessions as
 required.

5. Collaboration & Interaction:

• **Screen Sharing**: Participants share screens, presentations, documents, applications, or browser tabs during meetings.

• Chat & Messaging: Users utilize in-meeting chat functionalities to exchange messages, links, files, and collaborate in real-time.

6. Recording, Live Streaming & Broadcasting:

- **Record Meeting**: Hosts have the option to record meetings, saving sessions for future reference, training, documentation, or distribution.
- Live Streaming to YouTube: Hosts can integrate with YouTube API, facilitating live streaming, broadcasting, and content sharing on external platforms.

7. Meeting History & Rejoining:

- **Meeting History**: Users can access past meetings, view meeting history, retrieve recordings, and manage session details from the user end and admin panel.
- Rejoin Previous Meeting: Participants can rejoin previous meetings, continuing discussions, collaboration, and interactions seamlessly.

8. Administration & Management:

- **Admin Panel**: Administrators utilize the powerful admin panel built on PHP and Codelgniter framework, managing users, meetings, permissions, settings, configurations, analytics, reporting, and customization efficiently.
- Analytics & Insights: Administrators monitor performance metrics, evaluate engagement levels, track usage patterns, analyze user behavior, and derive actionable insights from integrated analytics, reporting tools, and dashboards.

9. Security & Compliance:

- Unauthorized Meeting ID Protection: The platform incorporates security controls, unauthorized access prevention mechanisms, and unauthorized meeting ID protection, ensuring security, integrity, and trustworthiness.
- GDPR Compliance & Data Protection: The platform adheres to GDPR guidelines, privacy policies, data protection regulations, encryption standards, and security protocols, ensuring user privacy, regulatory compliance, and data security.

10. Mobile Accessibility & Applications:

• **Mobile Applications**: Users access the platform via native mobile applications developed for Android and iOS platforms using Flutter and Dart programming language, ensuring cross-platform compatibility, accessibility, mobility, performance, and user experience.

INCLUSIONS Know All You get

The Zoom Clone Platform is designed to encompass a comprehensive set of features, functionalities, and components that facilitate seamless video conferencing, collaboration, communication, and management capabilities. Here's a detailed overview of the key inclusions of the Zoom Clone Platform:

1. Core Features & Functionalities:

- **Video & Audio Conferencing**: Enable real-time video and audio interactions, facilitating meetings, webinars, live classes, online training, and web conferences.
- **Meeting Management**: Provide options to create, schedule, join, host, manage, control, and conclude meetings, ensuring flexibility, accessibility, and user engagement.
- **Collaboration Tools**: Incorporate screen sharing, chat messaging, recording, live streaming, broadcasting, screen sharing, and other collaborative tools, enhancing interaction, content sharing, and collaboration.

2. Security & Compliance:

- Authentication & Authorization: Implement social login integration (Facebook, Google, Phone), mandatory login controls, and unauthorized meeting ID protection, ensuring user identification, access control, and security.
- **Data Protection & Privacy**: Adhere to GDPR compliance, encryption standards, secure communication protocols, data protection mechanisms, and privacy policies, safeguarding user information, confidentiality, and regulatory adherence.

3. User Experience & Accessibility:

- **User Interface & Design**: Develop an intuitive, responsive, customizable, and user-centric interface, ensuring accessibility, usability, navigation, and engagement across devices, platforms, and screen sizes.
- **Mobile Applications**: Build native mobile applications for Android and iOS platforms using Flutter and Dart programming language, facilitating cross-platform compatibility, performance, mobility, and user experience.

4. Administration & Management:

- Admin Panel & Dashboard: Construct a powerful, feature-rich, and intuitive admin panel using PHP and Codelgniter framework, enabling administrators to manage users, meetings, permissions, settings, configurations, analytics, reporting, and customization efficiently.
- Analytics, Monitoring & Reporting: Integrate analytics tools, monitoring mechanisms, dashboards, and reporting functionalities, enabling administrators to track performance metrics, evaluate engagement levels, monitor usage patterns, and derive actionable insights.

5. Integration & Extensibility:

- **Rest API-Based Architecture**: Adopt a RESTful API-based architecture, facilitating seamless integration with third-party applications, systems, tools, platforms, and services, ensuring interoperability, data exchange, workflow automation, and business continuity.
- **Customization & Branding**: Offer customizable themes, layouts, settings, configurations, and branding options, enabling organizations to tailor the platform's appearance, aesthetics, user experience, and functionality according to specific requirements, preferences, and branding guidelines.

6. Scalability & Performance:

- **Cloud-Based Infrastructure**: Leverage a cloud-based architecture, ensuring scalability, flexibility, resource optimization, high availability, performance, and reliability for evolving organizational, user, and workload demands.
- **Server Requirements & Optimization**: Ensure compatibility, performance, security, and optimization by adhering to server requirements, PHP version, MySQL version, extensions, modules, configurations, and best practices.

7. Mobile Accessibility & Optimization:

 Mobile Responsiveness: Ensure mobile accessibility, responsiveness, and optimization across various devices, screen sizes, resolutions, browsers, and operating systems, enhancing user experience, engagement, satisfaction, and accessibility on smartphones, tablets, and other mobile devices.

APPS Purpose & Functions

The Zoom Clone Platform integrates a range of app functions designed to deliver a seamless and comprehensive video conferencing, collaboration, and communication experience. Here's a breakdown of the key app functions:

1. User Authentication & Registration:

- **Social Login Integration**: Enable users to register and log in using social media accounts such as Facebook and Google, streamlining the authentication process.
- **Phone Authentication**: Provide an option for users to authenticate via phone numbers, ensuring secure and efficient access.

2. Meeting Management & Scheduling:

- **Create Meetings**: Allow users to create new meetings, specifying details like title, date, time, duration, agenda, and participant invitations.
- **Schedule Meetings**: Integrate calendar functionalities to schedule meetings in advance, send invitations, set reminders, and manage appointments.

3. Joining & Participating in Meetings:

- **Join Meetings**: Enable participants to join meetings using unique codes, URLs, or invitation links, ensuring accessibility and inclusivity.
- **Guest Access**: Provide an option for participants to join meetings without mandatory login, enhancing user flexibility and engagement.

4. Collaboration & Interaction Tools:

- Video & Audio Conferencing: Facilitate real-time video and audio interactions, enabling participants to engage, communicate, collaborate, and interact seamlessly.
- **Screen Sharing**: Allow participants to share screens, presentations, documents, applications, or browser tabs during meetings, enhancing content sharing and collaboration.
- **Chat & Messaging**: Incorporate in-meeting chat functionalities, enabling participants to exchange messages, links, files, and collaborate in real-time.

5. Security & Privacy Controls:

- **Lock-Protected Rooms**: Enable hosts to create password-protected meeting rooms, ensuring security, privacy, and controlled access.
- **Unauthorized Meeting ID Protection**: Implement security controls and protection mechanisms to prevent unauthorized access, malicious activities, and breaches.
- **GDPR Compliance**: Adhere to GDPR guidelines, privacy policies, and data protection regulations, ensuring user privacy, consent management, and regulatory compliance.

6. Recording & Playback:

- **Record Meetings**: Provide hosts with the option to record meetings, saving sessions for future reference, training, documentation, or distribution.
- **Playback Meetings**: Enable users to playback recorded meetings, retrieve session details, review content, and access archived recordings as required.

7. Live Streaming & Broadcasting:

• **Live Streaming to YouTube**: Integrate with YouTube API, facilitating live streaming, broadcasting, and content sharing on external platforms, expanding reach, visibility, and audience engagement.

8. Administration & Management:

- Admin Panel Access: Grant administrators access to a powerful, feature-rich admin panel, enabling efficient management, configuration, customization, monitoring, and control of users, meetings, settings, permissions, analytics, reporting, and customization.
- Analytics & Insights: Provide administrators with analytics tools, dashboards, and reporting mechanisms, facilitating performance monitoring, evaluation, optimization, and decision-making.

9. Mobile Applications & Accessibility:

- Android & iOS Applications: Develop native mobile applications for Android and iOS platforms using Flutter and Dart programming language, ensuring cross-platform compatibility, performance, accessibility, mobility, and user experience.
- **Push Notifications**: Implement push notification functionalities, enabling real-time updates, reminders, alerts, and notifications for meetings, events, updates, and announcements.

Support Line

Support channels offered by Miracuves:

1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

FAQ Let's clear it all

SPECIFICATION.

What is the Zoom Clone Platform?

The Zoom Clone Platform is a video conferencing solution designed to facilitate online meetings, webinars, live classes, training sessions, and web conferences. Built on PHP, CodeIgniter, and MySQL, it offers a range of features and functionalities similar to popular video conferencing platforms like Zoom.

What are the core features of the Zoom Clone Platform?

The core features include free video and audio conferencing, social login integration, meeting creation and scheduling, screen sharing, chat messaging, live streaming to YouTube, recording meetings, security controls, and GDPR compliance, among others.

Is the Zoom Clone Platform secure and GDPR compliant?

Yes, the platform incorporates robust security measures, encryption standards, unauthorized meeting ID protection, and adheres to GDPR guidelines, ensuring user privacy, data protection, and regulatory compliance.

Can users join meetings without mandatory login?

Yes, participants have the option to join meetings without mandatory login, providing flexibility, accessibility, and ease of access.

Are there mobile applications available for the Zoom Clone Platform?

Yes, native mobile applications are available for Android and iOS platforms, developed using Flutter and Dart programming language, ensuring cross-platform compatibility, performance, and user experience.

How does the Zoom Clone Platform handle scalability and performance?

The platform leverages a cloud-based infrastructure, ensuring scalability, flexibility, resource optimization, high availability, performance, and reliability for evolving organizational, user, and workload demands.

Can administrators manage and monitor user activities on the Zoom Clone Platform?

Yes, administrators have access to a powerful, feature-rich admin panel built on PHP and CodeIgniter framework, enabling efficient management, configuration, customization, monitoring, analytics, reporting, and control of users, meetings, settings, and permissions.



Does the Zoom Clone Platform support integration with third-party applications?

Yes, the platform adopts a RESTful API-based architecture, facilitating seamless integration with third-party applications, systems, tools, platforms, and services, ensuring interoperability, data exchange, workflow automation, and business continuity.

How can users monetize the Zoom Clone Platform?

Users can monetize the platform by integrating AdMob, push notifications, and monetization strategies, enabling organizations to generate revenue, optimize profitability, maximize return on investment, and achieve sustainable growth.

THE SUMMARY

Final Notes

The Zoom Clone emerges as a comprehensive video conferencing and collaboration platform, crafted meticulously to address a myriad of communication needs across various sectors. Leveraging robust technologies such as PHP, Codelgniter, and MySQL, this solution empowers users with an array of features, enabling seamless online meetings, webinars, live classes, and web conferences. With a keen focus on user-centric design, the platform ensures intuitive interfaces, responsive layouts, and native mobile applications for enhanced accessibility and user experience.

Furthermore, emphasizing security, scalability, and compliance, the Zoom Clone integrates advanced encryption protocols, GDPR adherence, cloud-based infrastructure, and REST API-based extensibility. Administrators benefit from a potent admin panel, facilitating efficient management, monitoring, customization, and control capabilities. Overall, the Zoom Clone stands as a robust, secure, and customizable solution, fostering innovation, productivity, engagement, and success in today's interconnected, digital landscape.

Thanks for your interest in our solution.

Hope to work with your soon.



GLOSSARY

Video Conferencing Security Controls

Webinar GDPR Compliance

Live Class Mobile Applications

Online Training Admin Panel

Web Conference REST API

PHP Scalability

CodeIgniter Cloud-Based

MySQL Encryption

Social Login Unauthorized Meeting ID Protection

Authentication User Experience

Meeting Creation Native Mobile Applications

Screen Sharing Customization

Chat Messaging Integration

Live Streaming Extensibility

Recording Compliance

HOW TO USE

Operate The Solution

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

Confirm before you change

Please confirm with our team before you decide to make any vital changes to the system.

Never change configs

Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.

Backups

Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.

• Feel free to ask

We are your Technology Partners, feel free to ask questions and we would love to help.

Rebranding

We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

WARNING!

Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.



TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

LICENSE

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

CONTACT

DETAILS

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