

**SOLUTION
BROCHURE**

Deep Insight

MIRACUVES

MIRACULOUS IT SOLUTIONS

SKYPE CLONE

**MIRACUVES
TURNKEY SOLUTIONS**

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MIRACUVES INSIGHT

MIRACULOUS IT SOLUTIONS.

Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

Continually visualize collaborative leadership.

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Check Our Demo

Explore our interactive demos below
to experience our solution firsthand

- **YouTube Link :**
https://youtu.be/2Zb9_Lgo9qw?si=5hoBe-NbcoTMMoum
 - **Web url :**
<https://meconnect.mimeld.com/>
 - **Admin URL:**
<https://meconnect.mimeld.com/app/login>
 - **Admin :**
admin@demo.com | Admin_\$321
 - **User :**
user@demo.com | User_321
 - **User2 :**
userx@demo.com | Userx_321
 - **Tech Stack :**
PHP, laravel, MySQL
-

THE PROBLEM

Need for a Skype Clone Solution

In today's digital age, seamless and efficient communication has become paramount for individuals and businesses alike. With the rapid evolution of remote work, online education, and global collaboration, there is a growing demand for platforms that facilitate real-time communication and collaboration without geographical constraints. However, while existing solutions like Skype offer robust communication features, there arises a need for a customizable and scalable alternative, leading to the development of a Skype clone solution.

1. **Customization and Scalability:** While platforms like Skype have established themselves in the market, there's a demand for solutions tailored to specific organizational or individual requirements. A clone solution allows for customization based on unique needs, ensuring flexibility and adaptability.
2. **Technological Advancements:** With the advancement of web technologies and frameworks, there's an opportunity to leverage modern tools like Laravel, Vue.JS, and Bootstrap CSS to create a more efficient, user-friendly, and feature-rich communication platform.
3. **Security and Control:** Organizations and users are increasingly concerned about data privacy, security breaches, and having control over their communication channels. A Skype clone solution built with secure frameworks and customizable security protocols can address these concerns effectively.
4. **Cost-Effectiveness:** Developing a Skype clone provides an opportunity for businesses and developers to create a communication platform tailored to specific budgets, avoiding the costs associated with licensing existing solutions or integrating multiple third-party tools.
5. **Integration and Collaboration:** Beyond basic video and voice calls, there's a need for integrated collaboration tools such as screen sharing, whiteboarding, file sharing, and real-time messaging. A Skype clone solution offers the flexibility to incorporate these features seamlessly, enhancing user experience and productivity.
6. **Compliance and Localization:** Different regions and industries have specific compliance requirements related to data storage, privacy regulations, and communication protocols. A Skype clone solution can be tailored to meet these localized requirements, ensuring compliance and regulatory adherence.

7. **Performance and Reliability:** As the demand for real-time communication grows, there's a need for platforms that offer high performance, reliability, and scalability. Building a Skype clone solution with optimized database structures, efficient codebase, and robust server requirements ensures uninterrupted communication experiences.

Solving
Issues.

SOLUTION OVERVIEW

Technology meet Creativity.

The Skype clone solution is a comprehensive web application meticulously designed to meet the evolving demands of modern communication. Built upon a robust tech stack featuring PHP, specifically leveraging the renowned Laravel framework, and integrated with a MySQL database, this platform offers users an array of functionalities akin to established communication giants like Skype. Harnessing the power of cutting-edge technologies such as Vue.JS and Bootstrap CSS, the clone provides an intuitive user interface and ensures seamless experiences across devices. Its core features encompass a diverse range of communication modes, including video and voice calls, real-time messaging, screen sharing, webinars, and collaborative tools like whiteboarding and file sharing.

Furthermore, prioritizing security and customization, the Skype clone solution offers organizations and individual users unparalleled flexibility. With multiple authentication options, roles & permissions management, and customizable security protocols, users can tailor the platform to align with specific requirements while ensuring data privacy and regulatory compliance. The solution's scalability ensures adaptability to growing user bases and evolving technological landscapes, making it a viable and cost-effective alternative for those seeking a sophisticated, customizable, and secure communication platform tailored to contemporary needs.

CUSTOMIZEABLE.

In addition, the Skype Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.

KEY FEATURES

1. **Versatile Communication Modes:** The Skype clone solution offers an extensive array of communication options, including Video Conference, Live Video Chat, Online Meeting, Live Class, Webinar, Online Training, Podcast, P2P Chat Messaging, Group Chat, Screen Sharing, and Real-Time File Sharing, catering to diverse user requirements.
2. **Advanced Technological Foundation:** Developed using modern technologies like Laravel (8.x), Vue.JS, and Bootstrap CSS, the platform ensures a seamless and responsive user experience, leveraging the strengths of these frameworks to provide efficient and intuitive functionalities.
3. **User Management & Authentication:** With comprehensive user management capabilities, the Skype clone facilitates Registration, Login, Activation, and Approval processes. It offers multiple authentication options, including Social Login and Two-Factor Authentication, ensuring secure access and user verification.
4. **Collaborative Tools:** The platform incorporates collaborative tools such as Whiteboard & Streaming capabilities, enabling users to engage in interactive sessions, brainstorming, presentations, and collaborative work seamlessly.
5. **Customization & Configuration:** Users can leverage multiple levels of meeting configurations, set up Scheduled & Instant Meetings, and manage Contacts & Segments for invitations, ensuring flexibility and adaptability to specific communication needs.
6. **Real-Time Messaging & File Sharing:** The Skype clone provides Live Chat/Real-Time Messaging features, allowing users to communicate instantaneously. Additionally, the Real-Time File Sharing functionality facilitates the sharing of documents, media, and other files in real-time during communication sessions.
7. **Security & Compliance:** Prioritizing security, the platform offers multiple authentication options, roles & permissions management, and customizable security protocols. It adheres to essential compliance requirements, ensuring data privacy, security, and regulatory adherence.
8. **Scalability & Performance:** Built with an efficient database structure and optimized codebase, the Skype clone solution ensures scalability, high performance, and reliability, catering to growing user bases and demanding communication requirements.

9. **Integration & Extensibility:** Supporting REST API, the platform facilitates easy integration with other applications and services, extending its functionalities and enhancing collaboration across platforms and tools.
10. **User Experience & Design:** With a Single Page Application approach, Mobile Responsive Design, Full-Screen Mode, Multiple Color Schemes, and Styling Options, the Skype clone offers an enhanced user experience, ensuring accessibility, aesthetics, and user engagement.

KEY BENEFITS

Here are some key benefits of a Netflix Clone:

1. **Customizable Communication Experience:** One of the primary benefits of the Skype clone is its adaptability to diverse user requirements. Organizations and individuals can customize communication modes, features, and functionalities to align with specific needs, ensuring a tailored and efficient communication experience.
2. **Advanced Technology Integration:** Leveraging modern technologies like Laravel, Vue.JS, and Bootstrap CSS, the Skype clone offers enhanced performance, scalability, and responsiveness. Users benefit from a seamless, intuitive, and user-friendly interface, optimizing communication efficiency and user engagement.
3. **Enhanced Security & Privacy:** Prioritizing user data protection and privacy, the Skype clone incorporates robust security protocols, multiple authentication options, and compliance adherence. Users can communicate with confidence, knowing their data remains secure, encrypted, and compliant with essential regulatory requirements.
4. **Collaborative Capabilities:** The Skype clone's integrated collaborative tools, including screen sharing, whiteboarding, real-time messaging, and file sharing, foster enhanced collaboration, productivity, and engagement. Users can conduct webinars, meetings, training sessions, and collaborative projects seamlessly, irrespective of geographical constraints.
5. **Scalability & Performance Optimization:** Built with an efficient database structure and optimized codebase, the Skype clone ensures scalability, reliability, and high performance. Organizations can accommodate growing user bases, increasing communication demands, and evolving technological landscapes without compromising performance or user experience.
6. **Cost-Effective Communication Solution:** By providing a customizable, scalable, and efficient communication platform, the Skype clone offers a cost-effective alternative to existing solutions. Organizations and individuals can avoid licensing costs, integrate multiple third-party tools, and tailor the platform to specific budgets and requirements, maximizing ROI.
7. **Integration & Extensibility:** Supporting REST API integration, the Skype clone facilitates seamless integration with other applications, platforms, and services. Users benefit from extended functionalities, enhanced collaboration across tools, and streamlined workflows, ensuring optimal communication and productivity.
8. **User-Centric Design & Experience:** With a focus on user experience, the Skype clone offers intuitive navigation, mobile-responsive design, multiple styling options, and aesthetic appeal. Users can enjoy a visually appealing, accessible, and engaging communication platform, enhancing satisfaction, adoption, and user retention.



TECH STACK

Powerful & Flexible

1. Development Frameworks:

- Backend: Developed using PHP with a focus on the Laravel framework (version 8.x), known for its robustness, scalability, and extensive community support.
- Frontend: Utilizes Vue.JS, recognized for its efficiency, real-time capabilities, and dynamic user interfaces.
- UI Framework: Incorporates Bootstrap CSS, ensuring responsive design, consistent styling, and enhanced user experience across devices.

2. Database Management:

- Database System: MySQL, version 8 or higher, chosen for its reliability, performance, and compatibility with PHP and Laravel.
- Database Structure: Optimized for efficiency, scalability, and performance, ensuring seamless data management, retrieval, and storage.

3. Communication Protocols & Features:

- Real-Time Communication: Leveraging WebRTC (Web Real-Time Communication) for enabling real-time audio, video, and data communication in web and native applications.
- Communication Modes: Supports diverse modes such as Video Conference, Live Video Chat, Online Meeting, Live Class, Webinar, Online Training, Podcast, P2P Chat Messaging, Group Chat, Screen Sharing, Whiteboard, and Real-Time File Sharing.

4. Security & Compliance:

- Authentication Mechanisms: Multiple authentication options including Registration, Login, Social Login, Two-Factor Authentication, Activation, and Approval processes.
- Security Protocols: Incorporates essential security measures such as SSL installation, roles & permissions management, secure data encryption, and compliance adherence to safeguard user data and ensure regulatory compliance.

5. Integration & Extensibility:

- API Support: Provides REST API support, facilitating seamless integration with other applications, platforms, and services, extending its functionalities and collaboration capabilities.
- External Services: Requires integration with Pusher API Credentials, Signaling Server (default: KodeMint's Free Signaling Server), and ICE (STUN/TURN) Server to ensure efficient signaling, connectivity, and real-time communication.

6. User Experience & Design:

- Design Principles: Adheres to user-centric design principles, incorporating Single Page Application approach, Mobile Responsive Design, Full-Screen Mode, Multiple Color Schemes, and Styling Options to ensure an intuitive, engaging, and visually appealing user experience.

7. Server & Hosting Requirements:

- PHP Version: Requires PHP ≥ 8.1 for both CLI and Web environments.
- Server Configuration: Requires specific PHP extensions including OpenSSL, PDO, MBString, ctype, JSON, XML, MySQL Native Driver, GD Image Library, Zip Archive, cURL (version 7.70+), and GMP for Web Push Notification.
- Additional Requirements: Requires `allow_url_fopen` enabled and SSL installed on the server for secure data transmission and communication.

All the SDK & Codes Versions are updated as the year standards.

PROCESS FLOW

Know the Flow

1. User Registration & Authentication:

- Users initiate the process by registering on the Skype clone platform, providing essential details and credentials.
- Upon successful registration, users undergo authentication processes such as email verification, two-factor authentication, or social login, ensuring secure access and user verification.

2. User Management & Configuration:

- Post authentication, users gain access to personalized dashboards or interfaces, enabling them to configure settings, manage profiles, set preferences, and customize communication modes based on individual or organizational requirements.

3. Initiating Communication:

- Users can initiate various communication modes such as Video Conference, Live Video Chat, Online Meeting, Webinar, etc., through the respective interfaces or options available within the platform.
- Depending on the chosen mode, users can invite participants, schedule meetings, set agendas, and configure meeting parameters like date, time, duration, and access permissions.

4. Real-Time Communication & Collaboration:

- Once initiated, the Skype clone facilitates real-time communication, leveraging WebRTC for seamless audio, video, and data transmission among participants.
- Participants can engage in interactive sessions, utilize collaborative tools like screen sharing, whiteboarding, file sharing, and live messaging, fostering enhanced collaboration, productivity, and engagement.

5. Security & Compliance Adherence:

- Throughout the communication process, the Skype clone ensures adherence to security protocols, encrypting data transmission, managing access permissions, and safeguarding user information.
- The platform incorporates essential security measures, compliance standards, and privacy regulations, ensuring secure, encrypted, and compliant communication experiences.

6. Integration & Extensibility:

- Users can integrate the Skype clone with other applications, platforms, or services using the REST API support, extending functionalities, collaboration capabilities, and communication channels.
- The platform facilitates seamless connectivity, data sharing, and interoperability across integrated systems, enhancing productivity, efficiency, and user experience.

7. Monitoring, Analytics & Feedback:

- Administrators or users can monitor communication sessions, analyze usage patterns, track performance metrics, and gather feedback to optimize platform functionalities, address issues, and enhance user satisfaction.
- The Skype clone may offer built-in analytics tools, reporting features, and feedback mechanisms, empowering users and administrators with insights, trends, and actionable intelligence.

8. Maintenance, Updates & Support:

- To ensure optimal performance, security, and user experience, the Skype clone undergoes regular maintenance, updates, and enhancements based on technological advancements, user feedback, and evolving requirements.
 - Users may receive continuous support, documentation, tutorials, and resources to maximize platform utilization, address challenges, and leverage new features or functionalities effectively.
-

INCLUSIONS

Know All You get

1. Core Communication Features:

- Video Conference
- Live Video Chat
- Online Meeting
- Live Class
- Webinar
- Online Training
- Podcast
- P2P Chat Messaging
- Group Chat
- Screen Sharing
- Whiteboard
- Real-Time File Sharing

2. Technological Foundation:

- Backend Framework: Built on the Laravel framework (version 8.x) for robustness and scalability.
- Frontend Framework: Utilizes Vue.JS for efficient, real-time capabilities and dynamic user interfaces.
- UI Framework: Incorporates Bootstrap CSS for responsive design and consistent styling.

3. User Management & Authentication:

- Registration and Login Mechanisms
- Social Login Integration
- Two-Factor Authentication
- User Profile Management
- Online/Offline Status Indicators
- Roles & Permissions Management (ACL System)

4. Security & Compliance Features:

- Multiple Authentication Options
- SSL Installation Requirement
- Secure Data Encryption
- Compliance Adherence to Privacy Regulations

5. Customization & Configuration Tools:

- Multiple Meeting Configuration Options
- Scheduled & Instant Meeting Settings
- Contacts & Segments Management for Invitation

6. Collaborative Tools & Extensions:

- Whiteboard & Streaming Capabilities
- REST API Support for Integration with External Applications
- Real-Time Messaging & File Sharing

7. User Experience & Design Elements:

- Single Page Application Approach
- Mobile Responsive Design
- Full-Screen Mode
- Multiple Color Schemes
- Styling Options for Customization

8. Technical Specifications & Requirements:

- PHP Version 8.1 or Higher (for CLI and Web)
- Specific PHP Extensions (OpenSSL, PDO, MBString, etc.)
- MySQL Database (version 8 or higher)
- Server Requirements (SSL Installation, allow_url_fopen enabled)

9. Documentation & Support:

- Easy Installation Wizard
- Step-by-step Installation Tutorial Videos
- Maintenance Mode
- Comprehensive Support Documentation

10. Additional Service Integrations:

- Pusher API Credentials Integration
- Signaling Server Integration (default: KodeMint's Free Signaling Server)
- ICE (STUN/TURN) Server Requirements

APPS

Purpose & Functions

1. User Registration & Authentication:

- User Registration: Allows users to create accounts by providing necessary details and credentials.
- Login Mechanism: Enables users to securely log in using registered credentials or social login options.
- Authentication: Implements security measures like two-factor authentication for enhanced user verification and security.

2. Communication Modes:

- Video Conference: Enables users to initiate and participate in video conferences with multiple participants.
- Live Video Chat: Facilitates one-on-one or group video chats in real-time.
- Online Meeting: Provides features to schedule, organize, and conduct online meetings or conferences.
- Live Class & Webinar: Supports educational or informational sessions with live streaming and interactive features.
- Online Training: Offers platforms for conducting training sessions, workshops, or tutorials online.
- Podcast: Allows users to host or participate in podcast sessions, discussions, or interviews.
- P2P Chat Messaging: Enables real-time peer-to-peer messaging between users.
- Group Chat: Facilitates group messaging, discussions, or collaboration among multiple users.
- Screen Sharing: Provides capabilities for users to share their screens during meetings or conferences.
- Whiteboard: Offers interactive whiteboard features for presentations, brainstorming, or collaborative work.
- Real-Time File Sharing: Allows users to share files, documents, or media in real-time during communication sessions.

3. User Management & Configuration:

- User Profile Management: Enables users to create, edit, or manage their profiles, preferences, and settings.
- Contacts & Segments: Provides tools for managing contacts, groups, or segments for invitations and communication.
- Roles & Permissions: Implements role-based access control and permissions management for users, administrators, or moderators.

4. Collaborative Tools & Features:

- Whiteboard & Streaming: Offers interactive whiteboard features, streaming capabilities, and collaborative tools for enhanced engagement.
- Real-Time Messaging: Facilitates instant messaging, notifications, or alerts during communication sessions.
- File Sharing: Enables users to share files, documents, media, or resources seamlessly during interactions.

5. Security & Compliance:

- Secure Communication: Ensures encrypted, secure, and compliant communication experiences with robust security protocols.
- Data Protection: Implements measures to safeguard user data, privacy, and compliance with relevant regulations.
- Authentication & Authorization: Manages user access, verification, and permissions through multiple authentication mechanisms.

6. Integration & Extensibility:

- API Integration: Supports REST API for seamless integration with external applications, platforms, or services.
- External Service Integration: Facilitates integration with Pusher API, Signaling Server, ICE (STUN/TURN) Server, or other third-party services for enhanced functionality and connectivity.

7. User Experience & Design:

- Intuitive Interface: Offers a user-friendly, intuitive, and responsive interface for optimal user experience across devices.
 - Customization & Styling: Provides options for customization, styling, themes, or branding to align with user preferences or organizational branding.
-

Support Line

Support channels offered by Miracuves:

1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

FAQ

Let's clear it all

SPECIFICATION.

What technologies are used to develop the Skype Clone?

The Skype Clone is developed using PHP with the Laravel framework (version 8.x) for backend functionalities. The frontend leverages Vue.JS, and Bootstrap CSS is utilized for styling and design elements.

What are the primary communication features available in the Skype Clone?

The Skype Clone offers a wide range of communication features, including Video Conference, Live Video Chat, Online Meeting, Live Class, Webinar, Online Training, Podcast, P2P Chat Messaging, Group Chat, Screen Sharing, Whiteboard, and Real-Time File Sharing.

Is the Skype Clone customizable to meet specific requirements or preferences?

Yes, the Skype Clone offers customization options, allowing users or organizations to configure settings, manage profiles, set preferences, and tailor communication modes based on specific needs or preferences.

What security measures are implemented in the Skype Clone to ensure user data protection?

The Skype Clone incorporates multiple security measures, including secure communication protocols, data encryption, SSL installation requirements, authentication mechanisms, roles & permissions management, and compliance adherence to safeguard user data, privacy, and security.

Does the Skype Clone support integration with external applications or services?

Yes, the Skype Clone supports REST API integration, facilitating seamless connectivity, and integration with external applications, platforms, or services to extend functionalities, collaboration capabilities, and communication channels.

What are the server requirements for installing and running the Skype Clone?

The Skype Clone requires specific server configurations, including PHP version 8.1 or higher, specific PHP extensions (OpenSSL, PDO, MBString, etc.), MySQL database (version 8 or higher), SSL installation, allow_url_fopen enabled, and other mandatory prerequisites outlined in the documentation.

Does the Skype Clone offer documentation, tutorials, or support resources for installation and usage?

Yes, the Skype Clone provides comprehensive support documentation, easy installation wizard, step-by-step installation tutorial videos, and maintenance resources to assist users with installation, configuration, usage, and troubleshooting.

What collaborative tools or features are available in the Skype Clone for enhancing communication and engagement?

The Skype Clone incorporates collaborative tools such as Whiteboard & Streaming capabilities, real-time messaging, file sharing, screen sharing, and interactive features to foster enhanced collaboration, engagement, and productivity during communication sessions.

Is the Skype Clone mobile-responsive, and does it support multiple devices or platforms?

Yes, the Skype Clone adopts a mobile-responsive design approach, ensuring compatibility, accessibility, and optimal user experience across various devices, platforms, or screen sizes.

What are the prerequisites or mandatory requirements for installing the Skype Clone on a server?

The Skype Clone outlines specific prerequisites, including PHP extensions (OpenSSL, PDO, MBString, etc.), MySQL database (version 8 or higher), server configurations (SSL installation, allow_url_fopen enabled), and other mandatory requirements as detailed in the documentation.

THE SUMMARY

Final Notes

The Skype Clone Solution is a comprehensive and advanced telecommunications web application designed to facilitate real-time communication, collaboration, and engagement for users and organizations. Developed using modern technologies such as PHP with the Laravel framework (version 8.x), Vue.JS, and Bootstrap CSS, this platform offers a robust, efficient, and user-centric communication experience.

Key features encompass a diverse array of communication modes, including Video Conference, Live Video Chat, Online Meeting, Webinar, Podcast, P2P Chat Messaging, Group Chat, Screen Sharing, Whiteboard, and Real-Time File Sharing. These functionalities enable users to interact, collaborate, and engage seamlessly, irrespective of geographical constraints or device preferences.

Furthermore, the Skype Clone emphasizes security, privacy, and compliance by incorporating multiple authentication options, secure communication protocols, data encryption, SSL installation requirements, and adherence to regulatory standards. Users benefit from customizable settings, profiles, preferences, and integration capabilities, fostering enhanced flexibility, adaptability, and scalability to meet specific requirements or organizational needs.

The platform's user-centric design, mobile-responsive interface, customization options, collaborative tools, technical specifications, and support resources collectively contribute to a comprehensive, efficient, secure, and tailored communication solution. Whether hosting virtual meetings, conducting online classes, facilitating webinars, or collaborating on projects, the Skype Clone Solution empowers users with the tools, functionalities, and capabilities to communicate effectively, foster engagement, and drive productivity in today's digital landscape.

**Thanks for your interest in
our solution.**

Hope to work with your soon.

GLOSSARY

Telecommunications	Vue.JS
Web Application	Bootstrap CSS
Real-Time Communication	Database
Collaboration	MySQL
Video Conference	Authentication
Voice Calls	Security
Messaging	Encryption
Screen Sharing	Compliance
WebRTC	Integration
Open Source	API (Application Programming Interface)
Framework	User Experience (UX)
Backend	User Interface (UI)
Frontend	Scalability
Laravel	Mobile Responsive
PHP	Support Documentation

HOW TO USE Operate The Solution

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

- **Confirm before you change**
Please confirm with our team before you decide to make any vital changes to the system.
- **Never change configs**
Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.
- **Backups**
Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.
- **Feel free to ask**
We are your Technology Partners, feel free to ask questions and we would love to help.
- **Rebranding**
We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

WARNING !

Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.

TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

LICENSE

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

CONTACT

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