

**SOLUTION  
BROCHURE**

Deep Insight

**MIRACUVES**

MIRACULOUS IT SOLUTIONS

**MYNEO  
BANK**

**MIRACUVES  
TURNKEY SOLUTIONS**

[www.miracuves.com](http://www.miracuves.com)

[info@miracuves.com](mailto:info@miracuves.com)

# MIRACUVES

# INSIGHT

## *MIRACULOUS IT SOLUTIONS.*

*Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.*

***Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.***

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

# Continually visualize collaborative leadership.

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# Check Our Demo

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Explore our interactive demos below  
to experience our solution firsthand

- **Web URL:**  
[myneobank.mimeld.com](https://myneobank.mimeld.com)
  - **Admin URL:**  
<https://myneobank.mimeld.com/admin>
  - **Admin:**  
admin | Admin\_\$321
  - **User:**  
user | User\_321
  - **Merchant:**  
merchant | Merchant\_321
-

# THE PROBLEM

## *Need for a MyNeoBank Solution*

In today's rapidly evolving financial landscape, individuals and businesses are faced with numerous challenges that traditional banking and financial systems often struggle to address adequately. The emergence and proliferation of digital assets, coupled with the demand for seamless cross-border transactions and versatile financial tools, have highlighted the need for innovative solutions. Here are the key problems that necessitate the development of a MyNeoBank:

1. **Lack of Integration for Digital Assets:** Many banking systems do not provide adequate support or integration for ERC20/BEP20 tokens or other digital assets, limiting users' ability to utilize these assets in real-world scenarios.
2. **Limited Crypto Payment Solutions:** Traditional merchants often face challenges in accepting cryptocurrency payments due to the absence of user-friendly platforms. This gap restricts the mainstream adoption of cryptocurrencies in daily transactions.
3. **Inflexible Banking Systems:** Conventional banking systems may not offer the flexibility to manage both fiat and cryptocurrencies within a single platform, leading to fragmented financial management for users.
4. **Costly Merchant Tools:** Small and medium-sized businesses often encounter high costs associated with acquiring POS systems, payment gateways, and other essential tools, hindering their growth and operational efficiency.
5. **Restricted Global Connectivity:** Existing financial systems may lack the capabilities to facilitate international transactions seamlessly, resulting in barriers for businesses operating on a global scale.
6. **Limited Customization and Control:** Users often have limited control over fees, currencies, and other essential parameters in traditional banking systems, leading to a lack of personalized financial management solutions.
7. **Complex User-to-User Transactions:** The absence of efficient P2P trading platforms or user-friendly interfaces for money transfers hampers individuals' ability to transact securely and conveniently.
8. **Inadequate Financial Tools for Businesses:** Businesses may lack access to comprehensive tools for managing investments, accounting, invoicing, and other essential financial operations within a single platform.
9. **Security Concerns:** Traditional banking systems may not incorporate advanced security features like 2FA authentication, leading to increased vulnerability to cyber threats and fraudulent activities.

**10. Limited Support for Emerging Financial Models:** The evolving financial landscape requires support for new models like prepaid gift cards, micro-banking systems, loyalty programs, and more, which may not be adequately addressed by conventional systems.

In light of these challenges, there is a compelling need for a comprehensive, integrated, and user-centric financial platform like MyNeoBank. Developing a MyNeoBank would address these pain points, offering individuals, businesses, and institutions a versatile solution tailored to the demands of the modern financial ecosystem. By bridging the gap between traditional banking and innovative crypto solutions, a MyNeoBank would empower users with greater control, flexibility, and efficiency in managing their financial activities.

**Solving**  
***Issues.***

## SOLUTION OVERVIEW

### Technology meet Creativity.

The MyNeoBank emerges as a groundbreaking solution tailored to address the evolving complexities of the modern financial landscape. By integrating cutting-edge technologies and innovative features, this platform offers a seamless fusion of traditional banking services with advanced crypto solutions. At its core, the clone facilitates the integration and utilization of ERC20/BEP20 tokens, providing users with tangible real-world value and enabling them to leverage these digital assets in everyday transactions. Furthermore, the platform prioritizes user-centricity by offering versatile tools such as crypto debit cards, enabling merchants to accept crypto payments effortlessly, and empowering businesses with comprehensive merchant apps, POS systems, and payment gateways.

Beyond its core functionalities, the MyNeoBank encompasses a diverse array of features designed to cater to the multifaceted needs of individuals, businesses, and institutions. From fiat and crypto wallet management to global connectivity through virtual phone numbers, the platform ensures flexibility and accessibility on a global scale. Additionally, it addresses critical pain points such as limited customization in traditional banking systems, costly merchant tools, and security vulnerabilities by providing users with unparalleled control over fees, currencies, and security measures. By offering an all-encompassing ecosystem that supports P2P trading, investments, accounting, invoicing, and more, the MyNeoBank redefines financial empowerment, positioning itself as a holistic solution poised to shape the future of banking and crypto transactions.

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### CUSTOMIZEABLE.

*In addition, the MyNeoBank is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.*

## KEY FEATURES

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1. **Token Integration:** The MyNeoBank supports the integration of ERC20/BEP20 tokens, allowing users to assign tangible real-world value to these digital assets. Token holders can utilize them seamlessly with crypto debit cards, fostering widespread acceptance and usability.
2. **Merchant Solutions:** A comprehensive suite of merchant tools facilitates effortless acceptance of crypto payments. Merchants can leverage the platform's merchant app, POS systems, and payment gateways, enabling smooth transactions and enhancing operational efficiency.
3. **Fiat & Crypto Wallets:** Users benefit from dual management capabilities, allowing them to store, transact, and manage both traditional fiat currencies and a diverse range of cryptocurrencies within a unified platform.
4. **Customizable Card Solutions:** The platform empowers users to issue closed-loop network cards tailored to their specific requirements, mirroring the functionalities of established card networks like Visa and Mastercard.
5. **Global Connectivity:** Features such as virtual global phone numbers enable seamless cross-border operations, facilitating international transactions and expanding business horizons.
6. **Versatile Payment Gateways:** Integration with 21+ global payment gateways ensures widespread accessibility and flexibility, catering to diverse user preferences and geographical locations.
7. **Personalized Financial Management:** Users have unparalleled control over issuance and network fees, enabling them to customize their financial operations according to specific needs and preferences.
8. **Security Measures:** Advanced security protocols, including 2FA authentication, email and SMS notifications, and template management, ensure enhanced protection against cyber threats and fraudulent activities.



9. **Comprehensive Financial Tools:** The platform offers a diverse array of financial tools, including investments with automated interest calculations, accounting & invoicing solutions, internal KYC procedures, and agent cash deposit/withdrawal functionalities.
  10. **User-Centric Features:** Additional features like virtual prepaid gift cards, airtime/mobile top-ups, loyalty points, referrals, loans, fixed deposits, and pension schemes cater to individual user needs, fostering a holistic financial ecosystem.
  11. **Integrated API Support:** The Postman Merchant API facilitates seamless integration with external systems, enhancing interoperability and extending the platform's functionalities.
  12. **User-to-User Transactions:** Facilitate secure and efficient P2P trading through user-friendly interfaces, enabling individuals to transact, transfer funds, and engage in crypto exchanges effortlessly.
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# KEY BENEFITS

*Here are some key benefits of a Facebook Clone:*

1. **Enhanced Token Utility:** The MyNeoBank amplifies the real-world value of ERC20/BEP20 tokens by integrating them seamlessly into everyday transactions, fostering broader acceptance and usability.
2. **Streamlined Merchant Operations:** Businesses benefit from a comprehensive suite of merchant tools, enabling effortless acceptance of crypto payments, streamlined transactions, and enhanced operational efficiency.
3. **Unified Financial Management:** Users enjoy the convenience of managing both fiat and cryptocurrencies within a single platform, fostering seamless transitions between traditional and digital financial assets.
4. **Tailored Card Solutions:** The ability to issue customizable closed-loop network cards empowers users with tailored financial solutions, mirroring established card networks' functionalities while catering to specific requirements.
5. **Global Reach:** Features such as virtual global phone numbers and integration with 21+ global payment gateways facilitate seamless cross-border operations, expanding business horizons and enhancing international connectivity.
6. **Flexibility and Control:** Users have unparalleled control over issuance fees, network fees, and customizable financial parameters, enabling them to tailor their financial operations according to specific needs, preferences, and business models.
7. **Advanced Security Protocols:** The platform's robust security measures, including 2FA authentication, email and SMS notifications, and template management, instill confidence and protect users against cyber threats and fraudulent activities.
8. **Comprehensive Financial Toolkit:** Users benefit from a diverse array of financial tools and services, including investments, accounting & invoicing solutions, internal KYC procedures, and agent cash deposit/withdrawal functionalities, fostering a holistic financial ecosystem.
9. **User-Centric Features:** The inclusion of user-friendly features such as virtual prepaid gift cards, airtime/mobile top-ups, loyalty points, referrals, loans, fixed deposits, and pension schemes enhances user engagement and satisfaction, catering to diverse individual needs.
10. **Seamless Integration and Interoperability:** The platform's integrated API support and interoperability capabilities facilitate seamless integration with external systems, enhancing versatility, and extending functionality across various platforms and applications.



## TECH STACK

### Powerful & Flexible

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#### Web - PHP Bootstrap with MYSQL:

This combination of technologies can be used to build a scalable and robust web application for the MyNeoBank. PHP provides a powerful backend language, while Bootstrap provides a responsive front-end design framework. MySQL can be used to store and manage data.

#### Android - Native Java:

MyNeoBank can be built as a native Android application using Java. This provides a robust and scalable platform that can deliver fast and responsive performance. Android provides a wide range of features and APIs that can be used to develop advanced features for the platform.

#### iOS - Swift 5:

MyNeoBank can also be built as a native iOS application using Swift 5. This provides a powerful and modern platform that can deliver fast and responsive performance. iOS provides a range of features and APIs that can be used to develop advanced features for the platform.

#### Other - Sockets, Node.js, and Firebase:

These technologies can be used to build additional features and functionalities for MyNeoBank. Sockets can be used to build real-time chat and messaging features, while Node.js can be used to build scalable and high-performance backend systems. Firebase can be used to provide cloud-based storage and hosting services for the platform.

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**All the SDK & Codes Versions are updated as the year standards.**

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## PROCESS FLOW

### Know the Flow

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#### 1. User Registration and Onboarding:

- Users initiate the process by registering on the MyNeoBank platform, providing necessary details and undergoing a secure authentication process.
- Upon successful registration, users complete the onboarding process, setting up their dual wallets for managing both fiat and cryptocurrencies.

#### 2. Token Integration and Management:

- Users integrate ERC20/BEP20 tokens into their wallets, assigning real-world value to these digital assets.
- Users utilize these tokens for various transactions, including payments, investments, and peer-to-peer exchanges within the ecosystem.

#### 3. Merchant Engagement and Transactions:

- Merchants onboard onto the platform, leveraging the comprehensive suite of merchant tools, including merchant apps, POS systems, and integrated payment gateways.
- Merchants accept crypto payments, convert received tokens to fiat, or utilize them for their crypto debit card transactions, fostering seamless business operations and transactions.

#### 4. Global Connectivity and Cross-Border Transactions:

- Users and merchants leverage global connectivity features, including virtual global phone numbers and international payment gateway integration, facilitating seamless cross-border transactions and expanding business horizons.

#### 5. Customized Financial Solutions and Tools:

- Users explore and utilize the platform's customizable financial solutions and tools, including customizable card issuance, investments, accounting & invoicing solutions, internal KYC procedures, and agent cash deposit/withdrawal functionalities, fostering personalized financial management and operational efficiency.

**6. Security and Compliance:**

- Users engage with the platform's robust security protocols, including 2FA authentication, email and SMS notifications, template management, and encryption mechanisms, ensuring enhanced protection against cyber threats and fraudulent activities.
- The platform adheres to relevant compliance and regulatory frameworks, ensuring legal compliance, industry standards adherence, and fostering trust and transparency among users and stakeholders.

**7. User-Centric Features and Engagement:**

- Users explore and engage with user-centric features, including virtual prepaid gift cards, airtime/mobile top-ups, loyalty points, referrals, loans, fixed deposits, and pension schemes, enhancing user engagement, satisfaction, and fostering a holistic financial ecosystem.

**8. Scalability and Integration:**

- The platform accommodates growing user demands and transaction volumes through its scalable architecture, ensuring flexibility, adaptability, and seamless integration with external systems, applications, and services, enhancing interoperability, versatility, and extending functionality across various platforms.
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## INCLUSIONS

### Know All You get

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#### 1. **Token Management System:**

- Integration and management of ERC20/BEP20 tokens, allowing users to assign and utilize these tokens with tangible real-world value through crypto debit cards and various transactions within the platform.

#### 2. **Merchant Solutions Package:**

- A comprehensive suite of merchant tools, including merchant apps, POS systems, and integration with 21+ global payment gateways, facilitating seamless transactions, payments, and operational efficiency for businesses.

#### 3. **Dual Wallet Infrastructure:**

- Dual wallet architecture enabling users to manage both fiat and cryptocurrencies securely within a unified interface, fostering seamless transitions, transactions, and financial management capabilities.

#### 4. **Customizable Card Issuance Engine:**

- Customizable card issuance engine allowing users to issue tailored closed-loop network cards, mirroring functionalities of established card networks like Visa and Mastercard, catering to specific user requirements.

#### 5. **Global Connectivity Features:**

- Global connectivity features including virtual global phone numbers, international payment gateway integration, and cross-border transaction capabilities, enhancing international connectivity, business expansion, and operational efficiency.

#### 6. **Flexible Fee Management System:**

- Flexible fee management system empowering users with unparalleled control over issuance fees, network fees, and customizable financial parameters, fostering adaptability, user-centricity, and operational flexibility.

#### 7. **Advanced Security Protocols:**

- Advanced security protocols including 2FA authentication, email and SMS notifications, template management, encryption mechanisms, and adherence to relevant compliance and regulatory frameworks ensuring robust protection, trust, and transparency.

**8. Comprehensive Financial Toolkit:**

- Comprehensive financial toolkit encompassing diverse tools and services such as investments, accounting & invoicing solutions, internal KYC procedures, agent cash deposit/withdrawal functionalities, and user-centric features fostering holistic financial management, operational efficiency, and user engagement.

**9. Integrated API Support:**

- Integrated API support facilitating seamless integration with external systems, applications, and services, enhancing interoperability, versatility, and extending functionality across various platforms and ecosystems.

**10. Scalable Architecture:**

- Scalable architecture ensuring flexibility, adaptability, and scalability to accommodate growing user demands, transaction volumes, evolving business requirements, and fostering innovation, growth, and financial inclusivity on a global scale.
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## APPS

# Purpose & Functions

### 1. Token Management:

- Facilitate the integration, storage, and management of ERC20/BEP20 tokens, allowing users to assign real-world value and utilize these tokens for various transactions within the platform.

### 2. Merchant Dashboard:

- Provide merchants with a dedicated dashboard equipped with merchant apps, POS systems, and integrated payment gateways, enabling seamless transaction processing, payment acceptance, and operational management.

### 3. Dual Wallet Interface:

- Offer users a user-friendly dual wallet interface, enabling them to manage both fiat and cryptocurrencies securely, conduct transactions, monitor balances, and manage financial activities effortlessly.

### 4. Card Issuance & Management:

- Enable users to issue, customize, and manage closed-loop network cards, facilitating transactions, payments, and financial management similar to established card networks like Visa and Mastercard.

### 5. Global Connectivity Tools:

- Incorporate global connectivity tools such as virtual global phone numbers and international payment gateway integrations, enabling users to facilitate cross-border transactions, expand business operations, and enhance international connectivity.

### 6. Fee Management System:

- Implement a flexible fee management system, allowing users to manage issuance fees, network fees, and other financial parameters, fostering adaptability, customization, and user-centric financial management.

### 7. Security & Compliance Features:

- Integrate advanced security features including 2FA authentication, email and SMS notifications, template management, encryption mechanisms, and compliance tools ensuring robust protection, trust, and adherence to regulatory requirements.



**8. Financial Toolkit & Services:**

- Provide users with access to a comprehensive financial toolkit and services including investments, accounting & invoicing solutions, internal KYC procedures, agent cash deposit/withdrawal functionalities, and user-centric features fostering holistic financial management and operational efficiency.

**9. API Integration & Interoperability:**


- Incorporate API integration capabilities facilitating seamless integration with external systems, applications, and services, enhancing interoperability, versatility, and extending functionality across various platforms and ecosystems.

**10. User Engagement & Personalization:**

- Offer users personalized experiences through user-centric features such as virtual prepaid gift cards, airtime/mobile top-ups, loyalty points, referrals, loans, fixed deposits, and pension schemes, enhancing user engagement, satisfaction, and fostering a holistic financial ecosystem.
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# TIME LINE

*5 to 7 Days is what it all takes*




**Website, Admin & Configurations in 2 days:** Developing a website, admin panel, and configurations in 2 days is a challenging task, especially if the project requires custom development or involves complex features. The timeline for web development typically depends on factors such as the scope of the project, the number of pages, the design complexity, and the type of content management system used.

**Android Apps in 2 days:** We finish the android apps as per the inclusions in just 2 days time and provide you apk for getting an overview.

**iOS Apps in 2 days:** We finish the ios apps as per the inclusions in just 2 days time and provide you testflight for getting an overview.

**Play Store and App Store Publishing 1-5 days subject to approval:** Publishing apps to the Play Store and App Store typically involves several steps, including registering as a developer, creating an app listing, submitting the app for review, and waiting for approval. The timeline for publishing an app can vary depending on factors such as the complexity of the app, the quality of the app, and the review process of the app stores. Once the app is approved, it can take anywhere from 1-5 days to become available on the app stores.

In summary, the timelines provided by us for delivering website, admin configurations, Android apps, and iOS apps are very tight and upright as its mostly rebranding and domain specific.



## CLIENT CHECKLIST

### Requirements

#### We need

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**Linux VPS with WHM License:** We require a Linux VPS with a WHM license to deploy the solution. A Virtual Private Server (VPS) is a type of hosting service that provides dedicated resources and greater flexibility than shared hosting. WHM (Web Host Manager) is a control panel that allows the client to manage multiple hosting accounts and configure server settings.

**1 Web Logo:** The client needs to provide one web logo for the solution. The logo should be in a high-resolution format and preferably in a vector file format such as .eps or .ai. The logo should also be relevant to the solution and align with the client's brand guidelines.

**1 App Icon:** The client needs to provide one app icon for the solution. The icons should be in high-resolution and preferably in a vector file format such as .eps or .ai. The icons should also be relevant to the solution and align with the client's brand guidelines.

**Google Dev Console with billing configured & Play Publish:** To publish the Android app on the Google Play Store, the client needs to provide a Google Developer Console account with billing configured. The Developer Console allows developers to manage app listings, publish apps, and track app performance.

**IOS Dev Account:** To publish the iOS app on the App Store, the client needs to provide an Apple Developer account. The Apple Developer account allows developers to manage app listings, publish apps, and track app performance.

**App Descriptions for Stores Publishing:** The client needs to provide app descriptions for publishing the apps on the app stores. The app descriptions should be concise, informative, and compelling, highlighting the key features and benefits of the solution. The descriptions should also include relevant keywords to improve visibility in search results.

In summary, to deploy the solution, the client needs to provide a Linux VPS with WHM license, one web logo, one app icons, Google Dev Console with billing configured, an IOS Dev account, and app descriptions for publishing the apps on the app stores.

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## Support Line

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### Support channels offered by Miracuves:

#### 1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

#### 2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

#### 3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

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## FAQ

# Let's clear it all

### SPECIFICATION.

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#### What is MyNeoBank?

MyNeoBank is a comprehensive financial platform designed to offer a seamless blend of traditional banking services and modern crypto solutions. It facilitates token management, merchant solutions, dual wallet management, customizable card issuance, global connectivity, and a wide array of user-centric financial tools and services.

#### How does Token Integration work on the platform?

The platform allows users to integrate ERC20/BEP20 tokens, assigning them real-world value. These tokens can be utilized for transactions, payments, investments, and other activities within the platform, fostering broader acceptance and usability.

#### What merchant solutions are available on MyNeoBank?

MyNeoBank offers merchants a comprehensive suite of tools, including merchant apps, POS systems, and integration with 21+ global payment gateways, enabling seamless transaction processing, payment acceptance, and operational management.

#### Can I manage both fiat and cryptocurrencies on MyNeoBank?

Yes, the platform features a dual wallet interface, allowing users to manage both fiat and cryptocurrencies securely within a unified interface, fostering seamless transitions, transactions, and financial management capabilities.

#### How secure is MyNeoBank?

MyNeoBank incorporates advanced security protocols, including 2FA authentication, email and SMS notifications, template management, encryption mechanisms, and adherence to relevant compliance and regulatory frameworks, ensuring robust protection against cyber threats and fraudulent activities.

#### Is MyNeoBank scalable?

Yes, the platform is built upon a scalable architecture, ensuring flexibility, adaptability, and scalability to accommodate growing user demands, transaction volumes, evolving business requirements, and fostering innovation, growth, and financial inclusivity on a global scale.

**What user-centric features are available on MyNeoBank?**

MyNeoBank offers users a wide array of user-centric features, including virtual prepaid gift cards, airtime/mobile top-ups, loyalty points, referrals, loans, fixed deposits, and pension schemes, enhancing user engagement, satisfaction, and fostering a holistic financial ecosystem.

**Does MyNeoBank support API integration?**

Yes, the platform provides integrated API support facilitating seamless integration with external systems, applications, and services, enhancing interoperability, versatility, and extending functionality across various platforms and ecosystems.

**How can I get started with MyNeoBank?**

Users can initiate the onboarding process by registering on the platform, completing the necessary verification procedures, setting up their dual wallets, and exploring the diverse array of features, tools, and services offered by MyNeoBank to redefine their financial experience.

**Is customer support available for MyNeoBank users?**

Yes, MyNeoBank offers dedicated customer support services, assisting users with inquiries, issues, and ensuring a seamless, secure, and user-friendly experience on the platform.

# THE SUMMARY

## *Final Notes*

MyNeoBank emerges as a comprehensive financial platform meticulously designed to bridge the gap between traditional banking services and contemporary crypto solutions. At its core, MyNeoBank offers users a multifaceted ecosystem that integrates ERC20/BEP20 token management, dual wallet capabilities for both fiat and cryptocurrencies, and a robust suite of merchant solutions. This holistic approach ensures seamless transactions, enhanced operational efficiency, and broader acceptance of digital assets in real-world scenarios. The platform's advanced security protocols, including 2FA authentication, email and SMS notifications, and encryption mechanisms, underscore its commitment to safeguarding user assets and fostering trust in a secure environment. Additionally, MyNeoBank's scalable architecture, user-centric features such as virtual prepaid gift cards, airtime/mobile top-ups, loyalty programs, and integrated API support further accentuate its versatility, adaptability, and potential to redefine financial empowerment, innovation, and inclusivity on a global scale.

Furthermore, MyNeoBank's emphasis on customization, flexibility, and user-centricity resonates throughout its offerings, enabling users to tailor their financial experiences according to specific needs, preferences, and business models. Whether it's facilitating cross-border transactions through global connectivity tools, offering comprehensive financial toolkits encompassing investments, accounting, and invoicing solutions, or fostering seamless integration with external systems and applications via API support, MyNeoBank encapsulates a vision of reimagining the future of finance. By intertwining innovation with security, scalability, and a relentless focus on user empowerment, MyNeoBank stands poised to navigate the complexities of the modern financial landscape, championing a new era of financial accessibility, efficiency, and inclusivity for individuals, businesses, and institutions alike.

**Thanks for your interest in  
our solution.**

**Hope to work with your soon.**

# GLOSSARY

MyNeoBank	gent Cash Deposit
ERC20/BEP20 Tokens	Payment Link
Dual Wallet	Website Buttons
Merchant Solutions	KYC
Crypto Debit Cards	Verifai
Global Connectivity	Airtime Top-ups
Token Integration	Prepaid Gift Cards
Payment Gateways	Loyalty Points
POS Apps	Referrals
Virtual Global Phone Numbers	Fixed Deposits
Closed Loop Cards	Pension Schemes
Fiat Wallet	Postman Merchant API
Crypto P2P Exchange	2FA Authentication
Investments	NFC Card Support
Automated Interest	Installer



## HOW TO USE Operate The Solution

*We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.*

- **Confirm before you change**  
*Please confirm with our team before you decide to make any vital changes to the system.*
- **Never change configs**  
*Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.*
- **Backups**  
*Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.*
- **Feel free to ask**  
*We are your Technology Partners, feel free to ask questions and we would love to help.*
- **Rebranding**  
*We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.*

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## WARNING !

*Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.*

## TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

## SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

## LICENSE

***Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.***

## CONTACT

### DETAILS

#### PHONE



**India** +91 9830009649  
**US** +1 9144865492



**EMAIL**  
info@miracuves.com



#### ADDRESS

Enam Sambhav, C-20, Block  
G, BKC, Bandra (E),  
Mumbai, Mahrastra, 400051