

**SOLUTION
BROCHURE**

Deep Insight

MIRACUVES

MIRACULOUS IT SOLUTIONS

Rides, Parcels & eCommerce Deliveries

GRAB CLONE

**MIRACUVES
TURNKEY SOLUTIONS**

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MIRACUVES INSIGHT

MIRACULOUS IT SOLUTIONS.

Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

Continually visualize collaborative leadership.

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CHECK OUR DEMO

Explore our interactive demos below
to experience our solution firsthand

- **Web url :**
<https://mograb.mimeld.com/>
- **Admin login URL:**
<https://mograb.mimeld.com/login>
- **Admin :**
admin@demo.com | Admin_\$321
- **User:**
[9876543210](#) | User_321
- **Driver:**
[9876543211](#) | Driver_321
- **Taxi dispatcher url :**
<https://mograb.mimeld.com/dispatch-login>
- **Taxi dispatcher:**
taxidispatcher@demo.com | dispatcher_321
- **Delivery dispatcher url :**
<https://mograb.mimeld.com/dispatch-delivery-login>
- **Delivery Dispatcher:**
deliverydispatcher@demo.com | dispatcher_321

- **Android :**
 - **User:**
<https://mas.mimeld.com/apps/mograb-grab-clone>
 - **Driver:**
<https://mas.mimeld.com/apps/mograb-driver-grab-clone>
 - **Ios:**
 - **User:**
<https://testflight.apple.com/join/AltCO4Fi>
 - **Driver:**
<https://testflight.apple.com/join/iMV8bOg>
-

THE PROBLEM

Need for a Grab Clone Solution

The current transportation industry faces several challenges, including expensive ride-sharing services, limited availability of on-demand services, and limited payment options. Moreover, the industry is not integrated with other essential services such as food delivery, courier services.

The goal is to create a mobile application that functions similarly to Grab, a ride-hailing app, but with the added features of delivery and e-commerce deliveries. The app should allow users to book rides (using cars, bikes, taxis, or other modes of transportation) from their current location to their desired destination, as well as delivery services for goods and packages.

Additionally, users should be able to register their accounts using their email address, phone number, or social media accounts. They should also be able to create their profiles with personal information and payment methods.

To accommodate e-commerce deliveries, users should be able to input package details, pickup and delivery locations, and select the delivery service that best suits their needs. The app should have a real-time tracking feature that allows users to monitor their ride or delivery and the driver's location.

The application should be secure and protect users' personal and payment information, have a fast and responsive user interface, handle a large number of concurrent users, and be scalable to accommodate growth in users and services.

Therefore, the need of the hour is a reliable and cost-effective Grab Clone that can be quickly launched in the market and provide an exceptional user experience.

Solving Issues.

SOLUTION OVERVIEW

Technology meet Creativity.

The Grab clone solution will have three main services: ride-hailing, parcel delivery, and food/grocery delivery. Users can book a ride from their current location to their destination and choose from different modes of transportation. They can also book parcel delivery services and input the package details and delivery service options. For food/grocery delivery, users can order items from restaurants or supermarkets and select their preferred payment method.

Drivers will have access to features such as accepting or rejecting ride or delivery requests, navigating to pickup or delivery locations, and rating customers. The app will also have real-time tracking, allowing users to monitor their ride, parcel delivery, or food/grocery delivery and the driver's location. Users and drivers can rate each other and provide feedback.

Users can register their accounts using their email, phone number, or social media accounts. They can also create their profiles with personal information and payment methods. The application will be secure and protect users' personal and payment information. It will have a fast and responsive user interface and handle a large number of concurrent users. It will be scalable to accommodate growth in users, rides, deliveries, and products.

The app will be available 24/7 with a robust backup and recovery system in case of any downtime. The interface will be intuitive and user-friendly for both users and drivers. The solution will be a one-stop-shop for all transportation, parcel delivery, food, and grocery needs.

CUSTOMIZEABLE.

In addition, the Grab Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.

KEY FEATURES

The Obvious

The Grab Clone is an on-demand services platform that provides multiple services on a single platform, including ride-sharing, food delivery, courier services.

The platform is designed to provide a seamless user experience with an intuitive interface, multiple payment options, real-time tracking, advanced analytics, seamless communication, and customizable features.

It is built on robust and scalable technology, supports multiple languages, and allows customers to rate and review service providers, helping businesses maintain a high level of service quality.

Key features of a Grab Clone:

1. **Multiple Services:** The Grab Clone offers multiple on-demand services on a single platform, including ride-sharing, food delivery, courier services. This means that customers can access a wide range of services with just a few taps on their mobile devices.
2. **Seamless User Experience:** The platform provides customers with a seamless user experience, with an intuitive interface that makes it easy to navigate through the application and access the services they need. The application is designed to be user-friendly and easy to use, with minimal steps required to complete a transaction.
3. **Multiple Payment Options:** The platform is integrated with multiple payment options, including credit/debit cards, e-wallets, and net banking, making it easy for customers to pay for the services they use. Customers can choose the payment option that is most convenient for them.
4. **Real-Time Tracking:** The Grab Clone provides real-time tracking of service providers, allowing customers to track their location and estimated time of arrival. This feature provides customers with a sense of security and helps them plan their schedule accordingly.
5. **Advanced Analytics:** The platform provides advanced analytics and reporting, allowing businesses to track their performance and make data-driven decisions. Businesses can monitor key performance indicators such as revenue, user engagement, and customer satisfaction.

6. **Seamless Communication:** The platform provides seamless communication between service providers and customers, making it easy to resolve any issues or queries. Customers can communicate with service providers via the in-app chat feature or by calling them directly
 7. **Customizable Platform:** The Grab Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Businesses can customize the platform's user interface, add new services, and integrate with third-party systems.
 8. **Robust Technology:** The platform is built on robust and scalable technology, ensuring that it can handle high volumes of traffic and provide a fast and responsive user experience. The platform is designed to be reliable and scalable, ensuring that it can support businesses of all sizes.
 9. **Multi-Language Support:** The platform supports multiple languages, making it accessible to a wide range of customers. Customers can choose the language that they are most comfortable with, making it easy for them to use the platform
 10. **Ratings and Reviews:** The platform allows customers to rate and review service providers, helping businesses to maintain a high level of service quality. Ratings and reviews provide businesses with valuable feedback and help them improve their services.
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BASIC FEATURES

Essentials

Rides

Details about the rides-related features of a Grab Clone:

1. **Rides:** The platform offers on-demand rides, allowing customers to book a ride from their current location to their desired destination.
2. **Shared Pool Rides:** Customers can also choose to share a ride with other passengers going in the same direction, reducing the cost of the ride and helping to reduce traffic congestion.
3. **Rentals:** The platform offers rental services, allowing customers to rent a car for a period of time, with or without a driver.
4. **Multiple Ride Types:** The platform offers multiple ride types to suit different customer needs, such as economy rides, luxury rides, and SUV rides. Customers can choose the ride type that best suits their budget and preferences.
5. **Fare Estimation:** The platform provides fare estimation for each ride, allowing customers to know the estimated cost of their ride before they book it.
6. **Ride History:** The platform provides a ride history feature that allows customers to view their past rides and associated details, such as date, time, distance, and cost.
7. **Automatic Fare Calculation:** The platform calculates the fare automatically based on the distance traveled and any additional fees, such as tolls or waiting charges. This ensures that customers are charged accurately and transparently.

Deliveries

Details about the delivery-related features of a Grab Clone:

1. **Courier Services:** The platform offers courier services, allowing customers to send packages or documents from one location to another.
2. **Food Delivery:** The platform offers food delivery services, allowing customers to order food from restaurants and have it delivered to their doorstep.
3. **Grocery Delivery:** The platform offers grocery delivery services, allowing customers to order groceries online and have them delivered to their home.
4. **E-commerce Delivery:** The platform offers e-commerce delivery services, allowing customers to order products online and have them delivered to their doorstep.
5. **Automatic Delivery Fee Calculation:** The platform calculates the delivery fee automatically based on the distance traveled and any additional fees, such as tolls or waiting charges. This ensures that customers are charged accurately and transparently.
6. **Order History:** The platform provides an order history feature that allows customers to view their past orders and associated details, such as date, time, items ordered, and cost.

ADVANCED FEATURES

Limelight

1. **Multi Maps API Rotator:** The platform uses multiple maps API rotators to ensure reliable and accurate location tracking and routing. This feature also helps reduce downtime and improve overall service quality.
 2. **Multiple Payment Gateways:** The platform offers multiple payment gateways, allowing customers to choose the payment option that is most convenient for them. This feature also helps businesses expand their customer base by catering to a wide range of payment preferences.
 3. **OTP for Rides and Delivery:** The platform uses OTP (One Time Password) verification to enhance the security of rides and deliveries. This feature ensures that only authorized users can access the platform and use its services.
 4. **Wallet to Wallet Transfer:** The platform allows customers to transfer funds from one wallet to another, enabling seamless and secure transactions between users. This feature also provides customers with a convenient way to pay for services and rides.
 5. **VoIP & Number Masking:** The platform uses VoIP (Voice over Internet Protocol) and number masking to protect the privacy of customers and service providers. This feature ensures that all calls and messages are routed through the platform and keeps personal contact information confidential.
 6. **Provider Subscription:** The platform offers a subscription model for service providers, allowing them to access exclusive features and benefits. This feature also helps businesses retain their top-performing service providers and incentivizes them to provide high-quality service.
 7. **Reports:** The platform provides detailed reports on service usage, revenue, and other key metrics. This feature allows businesses to track their performance and make data-driven decisions to optimize their operations.
 8. **Provider Withdrawal and Settlement:** The platform allows service providers to withdraw their earnings and settle their accounts at regular intervals. This feature provides service providers with a reliable and timely payment system and improves overall user satisfaction.
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KEY BENEFITS

Here are some key benefits of a Grab Clone:

1. *Convenience:*

The platform offers a one-stop solution for a variety of services, allowing customers to access a range of services from a single platform. This saves customers time and effort and makes the overall experience more convenient.

2. *Increased Revenue:*

By offering a variety of services, businesses can increase their revenue streams and tap into new markets. The platform also provides businesses with valuable data and insights that can help them optimize their operations and increase revenue.

3. *Improved Efficiency:*

The platform streamlines operations by automating many tasks and providing real-time data and insights. This helps businesses reduce costs, improve efficiency, and enhance the overall user experience.

4. *Scalability:*

The platform is designed to be scalable, allowing businesses to expand their operations as they grow. With the ability to add new services and features, businesses can adapt to changing customer demands and stay competitive in the market.

5. *Brand Recognition:*

By offering a range of services under a single brand, businesses can build brand recognition and customer loyalty. The platform also provides businesses with tools and features to promote their services and engage with customers, further enhancing brand recognition.

6. *Enhanced Security:*

The platform offers features such as OTP verification and number masking to enhance security and protect user data. This helps build user trust and confidence in the platform, further enhancing the overall user experience.

7. *Cost-effectiveness:*

By sharing resources and infrastructure across multiple services, businesses can reduce costs and increase efficiency. This allows them to offer competitive pricing and attract more customers, further increasing revenue and growth.



TECH STACK

Powerful & Flexible

1. Web - PHP Bootstrap with MYSQL and MongoDB:

This combination of technologies can be used to build a scalable and robust web application for the Grab Clone. PHP provides a powerful backend language, while Bootstrap provides a responsive front-end design framework. MySQL and MongoDB can be used to store and manage data.

2. Android - Native Java:

The Grab Clone can be built as a native Android application using Java. This provides a robust and scalable platform that can deliver fast and responsive performance. Android provides a wide range of features and APIs that can be used to develop advanced features for the platform.

3. iOS - Swift 5:

The Grab Clone can also be built as a native iOS application using Swift 5. This provides a powerful and modern platform that can deliver fast and responsive performance. iOS provides a range of features and APIs that can be used to develop advanced features for the platform.

4. Other - Sockets, Node.js, and Firebase:

These technologies can be used to build additional features and functionalities for the Grab Clone. Sockets can be used to build real-time chat and messaging features, while Node.js can be used to build scalable and high-performance backend systems. Firebase can be used to provide cloud-based storage and hosting services for the platform.

All the SDK & Codes Versions are updated as the year standards.

PROCESS FLOW

Know the Flow

User process flow

1. **Registration and Verification:** The user begins by registering on the platform and verifying their account through a one-time password (OTP) sent to their mobile number.
 2. **Service Selection:** The user selects the type of service they require, such as ride-hailing, food delivery, or home services.
 3. **Booking and Payment:** The user enters the details of the service they require, such as the pickup location, destination, or specific service requirements. They then choose the payment method and complete the transaction.
 4. **Service Delivery:** Once the booking is confirmed, the user can track the service provider's location and receive updates on the status of their booking. They can also communicate with the service provider through the platform.
 5. **Service Completion:** After the service is completed, the user can rate and review the service provider and provide feedback on the overall experience.
 6. **Billing and Settlement:** The platform automatically bills the user for the service and transfers the payment to the service provider, minus any platform fees. The user can view their transaction history and billing details on the platform.
-

Delivery/ Driver process flow

1. **Registration and Verification:** The provider registers on the platform and completes the verification process, which includes providing their personal details, vehicle details, and any required documentation.
2. **Service Requests:** The provider receives service requests from the platform and can choose to accept or reject them based on their availability and location.
3. **Service Delivery:** Once a request is accepted, the provider can view the customer's location and navigate to the pickup point. They then deliver the service as requested and complete the transaction.

4. **Payment and Rating:** After the service is completed, the customer can rate and review the provider and provide feedback on the overall experience. The platform automatically transfers the payment to the provider's account, minus any platform fees.
 5. **Billing and Settlement:** The platform bills the customer for the service and transfers the payment to the provider's account, minus any platform fees. The provider can view their transaction history and billing details on the platform.
 6. **Withdrawal:** The provider can withdraw their earnings from the platform, either manually or through a scheduled automatic withdrawal. The platform may deduct any applicable fees or charges for the withdrawal.
-

Store / Vendor process flow

1. **Registration and Verification:** The store/vendor registers on the platform and completes the verification process, which includes providing their personal and business details, bank account details, and any required documentation.
 2. **Product Listing:** The store/vendor lists their products on the platform and sets their availability, prices, and other details. They can also manage their inventory and update their listings as needed.
 3. **Order Management:** When a customer places an order for a product, the store/vendor receives a notification and can accept or reject the order based on their availability and other factors. They then prepare the product and update the order status.
 4. **Product Delivery:** The store/vendor delivers the product to the customer as requested and completes the transaction. They may also provide additional services such as installation or setup as needed.
 5. **Payment and Rating:** After the service is completed, the customer can rate and review the store/vendor and provide feedback on the overall experience. The platform automatically transfers the payment to the store/vendor's account, minus any platform fees.
 6. **Billing and Settlement:** The platform bills the customer for the product and transfers the payment to the store/vendor's account, minus any platform fees. The store/vendor can view their transaction history and billing details on the platform.
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INCLUSIONS

Know All You get

Web

Web Panel
Admin Panel
Driver/ Provider Panel
Store / Vendor Panel
Organization Panel
Hotel Panel

Android

User App
Driver / Provider App
Store / Vendor App
Kiosk App
Food Kiosk App

IOS

User App
Driver / Provider App
Store / Vendor App
Kiosk App

APPS

Purpose & Functions

1. User App:

This app is for customers who want to use the services offered by the Grab Clone platform. Users can register, browse services, book rides, make payments, and rate service providers through this app.

2. Driver/Provider App:

This app is for service providers who want to offer their services through the Grab Clone platform. Drivers/Providers can register, accept service requests, navigate to the pickup point, and complete the service through this app.

3. Store/Vendor App:

This app is for stores/vendors who want to sell their products through the Grab Clone platform. Vendors can register, list their products, manage orders, and update their store information through this app.

4. Kiosk App:

This app is designed for businesses that want to offer their services through physical kiosks. Customers can use the kiosk to book rides, order food, or avail of other services offered by the Grab Clone platform.

5. Food Kiosk App:

This app is designed for businesses that offer food services through physical kiosks. Customers can use the food kiosk app to browse menus, place orders, and make payments for their food orders.

TIME LINE

5 to 7 Days is what it all takes



1. *Website, Admin & Configurations in 2 days: Developing a website, admin panel, and configurations in 2 days is a challenging task, especially if the project requires custom development or involves complex features. The timeline for web development typically depends on factors such as the scope of the project, the number of pages, the design complexity, and the type of content management system used.*
2. *Android Apps in 2 days: We finish the android apps as per the inclusions in just 2 days time and provide you apk for getting an overview.*
3. *iOS Apps in 2 days: We finish the ios apps as per the inclusions in just 2 days time and provide you testflight for getting an overview.*
4. *Play Store and App Store Publishing 1-5 days subject to approval: Publishing apps to the Play Store and App Store typically involves several steps, including registering as a developer, creating an app listing, submitting the app for review, and waiting for approval. The timeline for publishing an app can vary depending on factors such as the complexity of the app, the quality of the app, and the review process of the app stores. Once the app is approved, it can take anywhere from 1-5 days to become available on the app stores.*

In summary, the timelines provided by Miracuves for delivering website, admin configurations, Android apps, and iOS apps are very tight and upright as its mostly rebranding and domain specific.



CLIENT CHECKLIST

Requirements

We need

1. **Linux VPS with WHM License:** Miracuves requires a Linux VPS with a WHM license to deploy the solution. A Virtual Private Server (VPS) is a type of hosting service that provides dedicated resources and greater flexibility than shared hosting. WHM (Web Host Manager) is a control panel that allows the client to manage multiple hosting accounts and configure server settings.
2. **1 Web Logo:** The client needs to provide one web logo for the solution. The logo should be in a high-resolution format and preferably in a vector file format such as .eps or .ai. The logo should also be relevant to the solution and align with the client's brand guidelines.
3. **5 App Icons:** The client needs to provide five app icons for the solution. The icons should be in high-resolution and preferably in a vector file format such as .eps or .ai. The icons should also be relevant to the solution and align with the client's brand guidelines.
4. **Google Dev Console with billing configured & Play Publish:** To publish the Android app on the Google Play Store, the client needs to provide a Google Developer Console account with billing configured. The Developer Console allows developers to manage app listings, publish apps, and track app performance.
5. **IOS Dev Account:** To publish the iOS app on the App Store, the client needs to provide an Apple Developer account. The Apple Developer account allows developers to manage app listings, publish apps, and track app performance.
6. **App Descriptions for Stores Publishing:** The client needs to provide app descriptions for publishing the apps on the app stores. The app descriptions should be concise, informative, and compelling, highlighting the key features and benefits of the solution. The descriptions should also include relevant keywords to improve visibility in search results.

In summary, to deploy the solution, the client needs to provide a Linux VPS with WHM license, one web logo, five app icons, Google Dev Console with billing configured, an IOS Dev account, and app descriptions for publishing the apps on the app stores.

Support Line

Support channels offered by Miracuves:

1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

FAQ

Let's clear it all

SPECIFICATION.

Q: What is a Grab clone solution?

A: A Grab clone solution is a multi-service on-demand app that offers a range of services, such as ride-hailing, food delivery, grocery delivery, package delivery, and more, in a single platform. It is a solution that replicates the features and functionalities of the Grab app, a popular multi-service platform based in Asia.

Q: What are the key features of a Grab clone solution?

A: The key features of a Grab clone solution typically include ride-hailing, food delivery, grocery delivery, package delivery, logistics, courier services, bill payments, and more. The app typically offers a user-friendly interface, real-time tracking, secure payment options, and reliable customer support.

Q: How long does it take to develop a Grab clone solution?

A: The timeline for developing a Grab clone solution can vary depending on factors such as the scope of the project, the complexity of the features, the development team's experience, and more. Generally, it takes around 3-6 months to develop a Grab clone solution.

Q: Is it possible to customize the Grab clone solution?

A: Yes, the Grab clone solution can be customized to meet the specific business requirements of the client. Customizations can include adding new features, modifying the UI/UX, integrating third-party APIs, and more.

Q: What technologies are used to develop a Grab clone solution?

A: The technologies used to develop a Grab clone solution typically include programming languages such as Java, Kotlin, Swift, and PHP. The app can be developed for both iOS and Android platforms using native or cross-platform frameworks such as React Native or Flutter.

Q: What is the cost of developing a Grab clone solution?

A: The cost of developing a Grab clone solution can vary depending on factors such as the features, customizations, development team's experience, and more.

Q: Is there any ongoing maintenance required for a Grab clone solution?

A: Yes, ongoing maintenance is required for a Grab clone solution to ensure that the app remains up-to-date, secure, and functional. Maintenance tasks can include bug fixes, performance optimization, security updates, and more.

THE SUMMARY

Final Notes

The Grab clone solution is a comprehensive on-demand services platform that provides a range of services to the users in a single app. As a solution providing company, we offer a customizable Grab clone solution that replicates the features and functionalities of the Grab app, and can be tailored to meet the specific business requirements of our clients.

Our Grab clone solution includes a user-friendly interface, real-time tracking, secure payment options, and reliable customer support. We also offer customization options, which can include adding new features, modifying the UI/UX, integrating third-party APIs, and more. We use the latest technologies and programming languages such as Java, Kotlin, Swift, and PHP to ensure that our Grab clone solution is efficient, secure, and scalable.

The development of the Grab clone solution typically takes around 5-7 days, depending on factors such as the scope of the project, the complexity of the features, and the development team's experience. The cost of developing the Grab clone solution can vary based on the client's requirements, features, and customizations. We provide a detailed cost estimate and timeline for the project before starting the development process.

Once the development is complete, we offer support and maintenance services to ensure that the app remains up-to-date, secure, and functional. Maintenance tasks can include bug fixes, performance optimization, security updates, and more.

In summary, as a solution providing company, we offer a customizable and scalable Grab clone solution that provides a range of on-demand services to users in a single app. We use the latest technologies and programming languages to ensure that the app is efficient, secure, and scalable. We offer support and maintenance services to ensure that the app remains up-to-date and functional.

**Thanks for your interest in
our solution.**

Hope to work with your soon.

GLOSSARY

Grab clone	Time-based booking
Super App	Real-time tracking
On-demand services	Booking history
Multi-service platform	Customization
Ride-hailing	Multi-currency support
Delivery services	Multiple payment options
Payment gateway	Loyalty programs
Wallet integration	Push notifications
GPS tracking	SOS button
Push notifications	Insurance coverage
Service provider app	Cancellation policy
Admin panel	Multi-language support
Surge pricing	Multi-platform support
Referral program	Social media integration
Ratings and reviews	Driver ratings
In-app chat/call	Delivery tracking
Promo codes	Service provider ratings
Commission fee	Package tracking
Heat maps	Service provider scheduling
Analytics and reports	Multi Maps Rotator
Localization	Invoice generation
Cloud hosting	Real-time chat translation
API integration	Customer feedback
KYC verification	Advanced search
24/7 support	Multi-country support
Geofencing	Provider Subscription
Heat map	Advanced reporting
Dashboard	Multitasking
Earnings tracking	Towards Home
Navigation and routing	Hail Taxi

ADDONS

More Functions

We have pre-made addons for the system which you can buy and we will integrate for you without any downtime and enhance the solution capabilities.

- **Multi-Payment Gateway Region wise**

Assign Specific Payment Gateway to specific region or country.

- **Delivery Genie - Deliver Anything, anywhere**

Delivery runner who picks up anything from any store or multi store and deliver to customer.

- **Service Bidding**

Providers can bid on the service requested by user and offer fair and competitive pricing.

- **Video call**

Video call along with chat and voice call between user and provider. Medical Consultations and other consultations as well.

- **Crypto Payments**

Crypto Payment System for Rides, Deliveries and Services.

Integrating Addons takes 3-4 days of time after purchase and the apps versions might need to be updated and published.

NOTE

HOW TO USE Operate The Solution

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

- **Confirm before you change**
Please confirm with our team before you decide to make any vital changes to the system.
- **Never change configs**
Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.
- **Backups**
Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.
- **Feel free to ask**
We are your Technology Partners, feel free to ask questions and we would love to help.
- **Rebranding**
We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

WARNING !

Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.

TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

LICENSE

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

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