

**SOLUTION
BROCHURE**

Deep Insight

MIRACUVES

MIRACULOUS IT SOLUTIONS

FEDEX CLONE

**MIRACUVES
TURNKEY SOLUTIONS**

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MIRACUVES INSIGHT

MIRACULOUS IT SOLUTIONS.

Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

Continually visualize collaborative leadership.

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Check Our Demo

Explore our interactive demos below
to experience our solution firsthand

- **Web Url:**
<https://mycourier.mimeld.com>
- **Admin Url:**
<https://mycourier.mimeld.com/en/admin/login>
- **Admin:**
admin@demo.com | Admin_\$321
- **User:**
user@demo.com | User_321
- **Branch:**
branch@demo.com | Branch_321
- **Driver:**
driver@demo.com | Driver_321

THE PROBLEM

Need for a FedEx Clone Solution

In today's dynamic business environment, logistics and package handling companies face multifaceted challenges that demand efficient, streamlined, and technologically advanced solutions. The traditional methods of managing logistics operations often lack real-time tracking, comprehensive employee management, and client interaction capabilities. As a result, there is a pressing need for a modern, web-based software solution like the FedEx clone to address these challenges effectively.

Specific Problems:

1. ***Lack of Real-time Monitoring:*** Traditional systems may not offer real-time tracking and monitoring capabilities, leading to inefficiencies, delays, and customer dissatisfaction.
2. ***Inefficient Employee & Driver Management:*** Without a centralized system, managing employees, drivers, and assigning tasks becomes cumbersome, resulting in operational inefficiencies.
3. ***Limited Client Interaction:*** The absence of a user-friendly interface for clients to request or track packages in real-time can lead to poor customer experience and lost business opportunities.
4. ***Communication Gaps:*** The traditional methods often result in communication gaps between various stakeholders, leading to delays, errors, and increased operational costs.
5. ***Multilingual & Multi-currency Challenges:*** In a globalized business landscape, handling multiple languages and currencies manually can be complex and prone to errors.
6. ***Lack of Customization & Integration:*** Traditional systems may not offer customizable workflows, themes, or integration capabilities with other platforms, limiting scalability and adaptability.
7. ***Inadequate Notification Systems:*** Without a dynamic notification system, stakeholders may not receive timely updates or alerts, leading to operational disruptions.

Given the complexities and challenges faced by logistics and package handling companies, there is an urgent need for a comprehensive, web-based software solution like the FedEx clone. This solution aims to address the gaps in real-time tracking, employee management, client interaction, multilingual support, and customization, thereby enhancing operational efficiency, customer satisfaction, and overall business performance. By leveraging modern technologies and features, the FedEx clone offers a tailored solution to meet the evolving needs of logistics companies in today's competitive marketplace.

Solving
Issues.

SOLUTION OVERVIEW

Technology meet Creativity.

The Fedex clone represents a sophisticated and integrated software platform crafted to address the intricate operational complexities and challenges encountered by logistics and package handling companies in today's competitive landscape. Rooted in the robust Laravel framework, this comprehensive system is meticulously engineered to provide a holistic solution that seamlessly amalgamates various facets of logistics management, client interaction, and operational efficiency.

The foundational architecture of the Fedex clone is intricately designed to offer a cohesive and streamlined approach to logistics management. By leveraging cutting-edge technologies, best practices, and industry insights, the system encapsulates a broad spectrum of functionalities and capabilities essential for orchestrating intricate logistics operations from inception to culmination.

Recognizing the evolving dynamics and complexities inherent in the logistics domain, the Fedex clone is engineered with scalability and adaptability at its core. The modular architecture and extensible design principles facilitate seamless integration with diverse operational ecosystems, third-party platforms, and emerging technologies. This intrinsic flexibility empowers organizations to effortlessly adapt, expand, and evolve in alignment with shifting market trends, customer expectations, and regulatory requirements.

The primary objective of the Fedex clone is to foster operational excellence by optimizing resource allocation, enhancing process efficiencies, and minimizing bottlenecks across the logistics value chain. Through streamlined workflows, automated processes, and real-time data insights, the system facilitates informed decision-making, strategic planning, and

proactive management of logistics operations. This results in improved agility, responsiveness, and resilience, enabling organizations to navigate challenges, capitalize on opportunities, and drive sustainable growth.

Central to the ethos of the Fedex clone is a client-centric approach that prioritizes transparency, communication, and collaboration. By providing stakeholders with intuitive interfaces, seamless communication channels, and actionable insights, the system fosters enhanced engagement, trust, and satisfaction. This client-centric paradigm transcends traditional boundaries, fostering robust partnerships, fostering loyalty, and cultivating a conducive environment for mutual growth and success.

The Fedex clone encapsulates a harmonious blend of technological integrations, frameworks, and methodologies designed to augment operational efficiencies, facilitate data-driven insights, and foster innovation. By leveraging advanced technologies, such as APIs, web services, and cloud infrastructure, the system ensures seamless connectivity, interoperability, and accessibility across diverse platforms, devices, and ecosystems. This technological synergy empowers organizations to harness the full potential of digital transformation, accelerate innovation, and remain at the forefront of technological advancements.

CUSTOMIZEABLE.

In addition, the Zillow Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.

KEY FEATURES

The Obvious

Key features of a FedEx Clone:

1. **Web-Based Platform:** Accessible across various devices, including PCs, tablets, and smartphones.
 2. **Webservices API:** Integration-ready API tailored for cargo mobile applications.
 3. **User Authentication:** Secure login functionality for clients to request or track their packages.
 4. **SMS Notifications:** Integrated with Clickatell to facilitate automated SMS notifications for specific triggers or events.
 5. **Dynamic Workflow:** Customizable workflows with notifications and permissions at each step of the logistics process.
 6. **Multilingual Support:** Capability to incorporate multiple languages with translation options directly from the dashboard.
 7. **Multi-Currency Management:** Ability to manage and incorporate various currencies directly from the dashboard.
 8. **Homepage Builder:** Toolset for customizing and designing the appearance and layout of the homepage.
 9. **Theme Options:** Multiple themes available for selection, along with the flexibility to create custom themes.
 10. **Blog Module:** Integrated module for publishing company-related posts, updates, or other relevant content.
-

KEY BENEFITS

Here are some key benefits of a Zillow Clone:

1. **Enhanced Accessibility:**

Being a web-based platform, the FedEx Clone ensures accessibility across various devices, facilitating seamless operations and management.

2. **Integration Capabilities:**

With a ready Webservices API, the system offers integration possibilities tailored for cargo mobile applications, enhancing connectivity and interoperability.

3. **Secure Client Interaction:**

The user authentication feature provides a secure environment for clients to log in, request, or track packages, fostering trust and reliability.

4. **Timely Communication:**

Integrated SMS notifications via Clickatell enable automated alerts and updates, ensuring timely communication and enhancing customer engagement.

5. **Operational Efficiency:**

The dynamic workflow feature allows customizable workflows, notifications, and permissions, optimizing logistics processes, and reducing operational complexities.

6. **Global Reach:**

Multilingual support enables businesses to cater to diverse customer bases by incorporating multiple languages and facilitating seamless translation.

7. **Financial Flexibility:**

The multi-currency management feature empowers organizations to manage various currencies effortlessly, facilitating international transactions and operations.

8. **Customization & Branding:**

With a homepage builder and theme options, businesses can tailor the platform's appearance, aligning it with their brand identity, and enhancing user experience.

9. **Content Management:**

The integrated blog module facilitates the publishing of company-related content, updates, and posts, enhancing brand visibility, and fostering customer engagement.

10. **Scalability & Adaptability:** *The FedEx Clone's architecture and features ensure scalability, adaptability, and flexibility, enabling businesses to evolve, expand, and meet evolving market demands effectively.*



TECH STACK

Powerful & Flexible

- 1. Framework:**
Built on the Laravel framework, which is known for its robustness, scalability, and security features.
- 2. Platform Compatibility:**
Web-based platform accessible across devices such as PCs, tablets, and smartphones, ensuring flexibility and convenience.
- 3. Integration Capabilities:**
Webservices API tailored for cargo mobile applications, facilitating seamless integration with other systems and platforms.
- 4. Notification System:**
Integrated with Clickatell for SMS notifications, enabling automated alerts, updates, and communication with stakeholders.
- 5. Customization Tools:**
Homepage builder and theme options available, allowing users to customize the platform's appearance, layout, and user interface according to specific requirements.
- 6. Multilingual Support:**
Capability to incorporate multiple languages, with built-in translation options directly accessible from the dashboard.
- 7. Currency Management:**
Multi-currency support, enabling organizations to manage and transact in various currencies directly from the dashboard.
- 8. Authentication & Security:**
Secure user authentication system in place to ensure data privacy, confidentiality, and secure access for clients and authorized personnel.
- 9. Content Management:**
Integrated blog module for content creation, management, and publishing, facilitating company updates, news, and relevant information dissemination.

All the SDK & Codes Versions are updated as the year standards.

PROCESS FLOW

Know the Flow

1. **User Access & Authentication:**
 - Users access the Fedex Clone platform via their preferred device (PC, tablet, smartphone).
 - Secure authentication mechanisms ensure authorized access for clients, employees, and other stakeholders.
2. **Dashboard Overview:**
 - Upon successful login, users are greeted with a dashboard displaying relevant information, notifications, and actionable insights based on their roles and permissions.
3. **Package Management:**
 - Clients initiate package requests or track existing packages through intuitive interfaces.
 - System captures package details, including origin, destination, contents, weight, and other pertinent information.
4. **Workflow Customization:**
 - Administrators or authorized personnel customize dynamic workflows, assigning roles, permissions, and notifications at various stages of the logistics process.
 - Workflow configurations dictate the sequence of operations, responsible parties, and communication protocols throughout the package handling lifecycle.
5. **Notification & Communication:**
 - Automated SMS notifications via Clickatell inform stakeholders about package status updates, delays, exceptions, or other relevant events.
 - Dynamic workflow configurations ensure timely notifications to designated individuals or teams, fostering seamless communication and collaboration.
6. **Multilingual & Currency Support:**
 - Clients and stakeholders interact with the platform in their preferred language, facilitated by multilingual support and translation capabilities.
 - Multi-currency functionalities enable seamless financial transactions, invoicing, and pricing adjustments based on regional preferences or requirements.
7. **Content Management & Engagement:**
 - Organizations leverage the integrated blog module to publish company updates, news, insights, or other relevant content.
 - Clients and stakeholders engage with content, fostering transparency, trust, and community building within the Fedex Clone ecosystem.

8. Reporting & Analytics:

- Administrators access comprehensive reporting tools, analytics dashboards, and data visualization components to monitor performance metrics, KPIs, and operational efficiencies.
- Data-driven insights empower organizations to make informed decisions, optimize processes, and drive continuous improvement across the logistics value chain.

9. Customization & Scalability:

- Organizations leverage customization tools, such as homepage builders and theme options, to tailor the platform's appearance, layout, and functionalities according to specific branding, operational, or user experience requirements.
 - Scalable architecture and modular design principles facilitate seamless expansion, integration, and evolution in response to emerging market trends, customer demands, and technological advancements.
-

INCLUSIONS

Know All You get

1. Web-Based Platform:

Accessible via PCs, tablets, and smartphones with an internet connection, ensuring widespread availability and accessibility.

2. User Authentication System:

Secure login mechanisms for clients, employees, and authorized stakeholders to access specific functionalities and features.

3. Webservices API:

Integration-ready API tailored for cargo mobile applications, enabling seamless connectivity, interoperability, and data exchange.

4. SMS Notification Integration:

Integration with Clickatell for automated SMS notifications, alerts, and communication functionalities.

5. Dynamic Workflow Configuration:

Customizable workflows, notifications, roles, and permissions at various stages of the logistics and package handling process.

6. Multilingual Support & Translation:

Capability to incorporate multiple languages, with built-in translation options directly accessible from the dashboard.

7. Multi-Currency Management:

Functionalities to manage, transact, and display various currencies, facilitating international operations and financial transactions.

8. Homepage Builder & Theme Options:

Tools and resources for customizing the platform's appearance, layout, user interface, and branding elements.

9. Blog Module:

Integrated module for content creation, management, and publishing, facilitating company updates, news, and relevant information dissemination.

10. Reporting & Analytics Tools:

Comprehensive tools, dashboards, and components for monitoring performance metrics, KPIs, operational efficiencies, and data-driven insights.

11. Customization & Configuration Tools:

Resources, interfaces, and functionalities for tailoring the platform's functionalities, workflows, settings, and user experience according to specific requirements.

12. Documentation & Support:

Access to relevant documentation, guidelines, resources, and support channels to assist users, administrators, and stakeholders in leveraging the platform effectively and efficiently.

APPS

Purpose & Functions

1. User Authentication:

Secure login mechanisms for clients, employees, and authorized stakeholders to access specific functionalities, features, and resources within the platform.

2. Package Tracking:

Capability for clients to initiate package requests, monitor shipment status, and receive real-time updates throughout the logistics and delivery process.

3. Workflow Management:

Customizable workflows, notifications, roles, and permissions to facilitate seamless coordination, collaboration, and communication among various stakeholders involved in the logistics chain.

4. Notification & Alert System:

Integration with Clickatell for automated SMS notifications, alerts, reminders, and communication functionalities to keep stakeholders informed about package status, delays, exceptions, or other relevant events.

5. Multilingual Interface:

Interface functionalities to support multiple languages, enabling clients and stakeholders to interact with the platform in their preferred language, with built-in translation options for content and communications.

6. Currency Conversion & Management:

Tools and functionalities to manage, transact, and display various currencies, facilitating international operations, pricing adjustments, invoicing, and financial transactions seamlessly.

7. Customization & Branding Tools:

Resources, interfaces, and functionalities for clients to customize the platform's appearance, layout, user interface, branding elements, and user experience according to specific requirements, preferences, or corporate guidelines.

8. Content Publishing & Management:

Integrated blog module functionalities for clients to create, manage, publish, and disseminate company updates, news, insights, or other relevant content to engage stakeholders, foster transparency, and build community within the Fedex Clone ecosystem.

9. Reporting & Analytics Dashboard:

Comprehensive reporting tools, analytics dashboards, and data visualization functionalities for clients, administrators, and stakeholders to monitor performance metrics, KPIs, operational efficiencies, and derive actionable insights to optimize processes, strategies, and decision-making.

10. Integration & API Connectivity:

Integration-ready API functionalities and connectivity options to facilitate seamless integration with third-party systems, platforms, applications, or services, enabling enhanced interoperability, data exchange, and functionality extension capabilities.

TIME LINE

5 to 7 Days is what it all takes



1. *Website, Admin & Configurations in 2 days: Developing a website, admin panel, and configurations in 2 days is a challenging task, especially if the project requires custom development or involves complex features. The timeline for web development typically depends on factors such as the scope of the project, the number of pages, the design complexity, and the type of content management system used.*
2. *Android Apps in 2 days: We finish the android apps as per the inclusions in just 2 days time and provide you apk for getting an overview.*
3. *IOS Apps in 2 days: We finish the ios apps as per the inclusions in just 2 days time and provide you testflight for getting an overview.*
4. *Play Store and App Store Publishing 1-5 days subject to approval: Publishing apps to the Play Store and App Store typically involves several steps, including registering as a developer, creating an app listing, submitting the app for review, and waiting for approval. The timeline for publishing an app can vary depending on factors such as the complexity of the app, the quality of the app, and the review process of the app stores. Once the app is approved, it can take anywhere from 1-5 days to become available on the app stores.*

In summary, the timelines provided by Miracuves for delivering website, admin configurations, Android apps, and iOS apps are very tight and upright as its mostly rebranding and domain specific.



CLIENT CHECKLIST

Requirements

We need

1. **Linux VPS with WHM License:** Miracuves requires a Linux VPS with a WHM license to deploy the solution. A Virtual Private Server (VPS) is a type of hosting service that provides dedicated resources and greater flexibility than shared hosting. WHM (Web Host Manager) is a control panel that allows the client to manage multiple hosting accounts and configure server settings.
2. **1 Web Logo:** The client needs to provide one web logo for the solution. The logo should be in a high-resolution format and preferably in a vector file format such as .eps or .ai. The logo should also be relevant to the solution and align with the client's brand guidelines.
3. **1 App Icon:** The client needs to provide one app icon for the solution. The icons should be in high-resolution and preferably in a vector file format such as .eps or .ai. The icons should also be relevant to the solution and align with the client's brand guidelines.
4. **Google Dev Console with billing configured & Play Publish:** To publish the Android app on the Google Play Store, the client needs to provide a Google Developer Console account with billing configured. The Developer Console allows developers to manage app listings, publish apps, and track app performance.
5. **iOS Dev Account:** To publish the iOS app on the App Store, the client needs to provide an Apple Developer account. The Apple Developer account allows developers to manage app listings, publish apps, and track app performance.
6. **App Descriptions for Stores Publishing:** The client needs to provide app descriptions for publishing the apps on the app stores. The app descriptions should be concise, informative, and compelling, highlighting the key features and benefits of the solution. The descriptions should also include relevant keywords to improve visibility in search results.

In summary, to deploy the solution, the client needs to provide a Linux VPS with WHM license, one web logo, five app icons, Google Dev Console with billing configured, an iOS Dev account, and app descriptions for publishing the apps on the app stores.

Support Line

Support channels offered by Miracuves:

1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

FAQ

Let's clear it all

SPECIFICATION.

1. What is Fedex Clone?

Fedex Clone is a web-based software solution designed for companies involved in logistics and package handling. It facilitates monitoring, tracking, managing employees, and streamlining operations from storage to final destination.

2. On which framework is Fedex Clone built?

Fedex Clone is built on the Laravel framework, known for its robustness, scalability, and security features.

3. Is Fedex Clone accessible on mobile devices?

Yes, Fedex Clone is accessible via PCs, tablets, and smartphones, providing flexibility and convenience for users with an internet connection.

4. How does the SMS notification feature work?

The SMS notification feature is integrated with Clickatell, allowing automated SMS alerts, updates, and communication functionalities for various triggers, events, or package status updates.

5. Can I customize the appearance of my Fedex Clone platform?

Yes, Fedex Clone offers customization tools, including homepage builders and theme options, enabling users to tailor the platform's appearance, layout, user interface, and branding elements according to specific requirements or preferences.

6. Does Fedex Clone support multiple languages?

Yes, Fedex Clone supports multilingual functionalities, enabling clients and stakeholders to interact with the platform in their preferred language, with built-in translation options and capabilities.

7. How can I manage multiple currencies within Fedex Clone?

Fedex Clone provides multi-currency management functionalities, allowing organizations to manage, transact, and display various currencies, facilitating international operations, financial transactions, and pricing adjustments seamlessly.

8. Is there documentation or support available for Fedex Clone?

Yes, Fedex Clone offers access to relevant documentation, guidelines, resources, tutorials, FAQs, and support channels within the platform to assist users, administrators, and stakeholders in navigating, utilizing, troubleshooting, and maximizing the capabilities and functionalities of the solution.

9. Can I integrate Fedex Clone with other systems or platforms?

Yes, Fedex Clone offers integration-ready API functionalities and connectivity options, facilitating seamless integration with third-party systems, platforms, applications, or services to enhance interoperability, data exchange, and functionality extension capabilities.

10. What are the system requirements to implement Fedex Clone?

The specific system requirements may vary based on organizational needs, scale, and infrastructure. It is advisable to consult with the Fedex Clone provider or technical team to determine the precise system requirements, compatibility, and implementation guidelines tailored to your unique requirements and environment.

THE SUMMARY

Final Notes

The Fedex Clone stands as a sophisticated web-based software solution meticulously crafted for businesses entrenched in the logistics and package handling realm. Harnessing the capabilities of the robust Laravel framework, this platform offers a holistic suite of tools and functionalities designed to streamline, automate, and optimize various facets of the logistics operations. From storage management to final delivery, Fedex Clone provides organizations with a comprehensive dashboard, ensuring real-time monitoring, tracking, and oversight of packages, shipments, and associated workflows. Its inherent flexibility allows users to access the platform seamlessly across a myriad of devices, be it PCs, tablets, or smartphones, ensuring unparalleled accessibility and operational continuity.

Furthermore, one of the standout features of the Fedex Clone is its commitment to fostering enhanced communication and collaboration among stakeholders. Through its integration-ready API capabilities and the integrated SMS notification system via Clickatell, the platform facilitates seamless connectivity, automated alerts, and real-time updates, thereby promoting transparency, responsiveness, and agility across the supply chain. Additionally, Fedex Clone's commitment to user-centricity is evident in its multilingual support, allowing organizations to cater to diverse audiences and regions effortlessly. Coupled with its intuitive customization tools, such as homepage builders, theme options, and dynamic workflow configurations, the platform empowers businesses to tailor the user experience, branding elements, and operational processes according to their unique requirements, preferences, and objectives. In essence, Fedex Clone encapsulates a harmonious blend of technological innovation, scalability, and user-centric design principles, positioning itself as a catalyst for operational excellence, customer satisfaction, and sustained growth in today's intricate and evolving logistics landscape.

**Thanks for your interest in
our solution.**

Hope to work with your soon.

GLOSSARY

11. Fedex Clone
12. Laravel
13. Web-Based Platform
14. API
15. Clickatell
16. User Authentication
17. Package Tracking:
18. Dynamic Workflow
19. Multilingual Support
20. Multi-Currency Management
21. Homepage Builder
22. Theme Options
23. Blog Module
24. Notification System
25. Dashboard
26. Workflow Configuration
27. Client Interaction Portal
28. Webservices
29. Integration
30. Customization
31. Support
32. Scalability
33. Operational Efficiency
34. Real-Time Tracking
35. Security Features
36. Analytics
37. Performance Metrics
38. User Experience (UX)
39. Branding Elements
40. Content Management

HOW TO USE Operate The Solution

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

- **Confirm before you change**
Please confirm with our team before you decide to make any vital changes to the system.
- **Never change configs**
Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.
- **Backups**
Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.
- **Feel free to ask**
We are your Technology Partners, feel free to ask questions and we would love to help.
- **Rebranding**
We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

WARNING !

Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.

TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

LICENSE

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

CONTACT

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