

**SOLUTION
BROCHURE**

Deep Insight

MIRACUVES

MIRACULOUS IT SOLUTIONS

FACEBOOK CLONE

**MIRACUVES
TURNKEY SOLUTIONS**

www.miracuves.com

info@miracuves.com

MIRACUVES INSIGHT

MIRACULOUS IT SOLUTIONS.

Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

Continually visualize collaborative leadership.

OVERVIEW 04

Problem Statement
Solution Overview

FEATURES & BENEFITS 06

Key Features
Benefits

HOW IT WORKS 09

Technical Specifications
Process Flow

DELIVERABLES 12

Inclusions
Timeline
Client Checklist (Requirements)

SUPPORT 14

Support Options
F.A.Q.s

CONCLUSION 16

Summary
Glossary
Addons

Check Our Demo

Explore our interactive demos below
to experience our solution firsthand

- **YouTube:**
<https://youtu.be/7nIlOXffPV0?si=PUWLVtvuis-hcQyc>
 - **Web url:**
<https://sn.mimeld.com>
 - **Admin URL:**
<https://sn.mimeld.com/admincp>
 - **Admin:**
admin@demo.com | Admin_\$321
 - **User:**
user@demo.com | User_321
 - **Android :**
<https://mas.mimeld.com/apps/snx-facebook-clone>
 - **IOS :**
<https://testflight.apple.com/join/GEAs8uQe>
-

THE PROBLEM

Need for a Facebook Clone Solution

The need for a Facebook clone solution stems from several challenges and concerns associated with the existing social media platforms. Facebook, in particular, has been under scrutiny for several years for its handling of user data and privacy issues, including the Cambridge Analytica scandal, where millions of Facebook users' data was harvested without their consent for political purposes.

This has led to growing concerns among users about how their personal information is being used and shared online, and the lack of control they have over their data. Additionally, the spread of fake news, hate speech, and other forms of harmful content on social media platforms have further eroded users' trust in these platforms and their ability to provide a safe and inclusive space for online social interactions.

As a result, many users are looking for alternative social media platforms that offer greater privacy, security, and control over their personal information. However, most existing alternative platforms do not offer the same features and functionalities as Facebook, such as messaging, groups, events, and other social networking tools.

Solving
Issues.

SOLUTION OVERVIEW

Technology meet Creativity.

A Facebook clone solution can address this problem by providing users with a familiar interface and features while also offering greater control over their personal data and privacy settings. For example, a Facebook clone can include privacy options that allow users to limit who can see their posts, messages, and profile information. It can also provide users with more control over how their data is used and shared by third-party applications and advertisers.

Moreover, a Facebook clone can be customized to meet specific needs and niches that are not currently being served by Facebook or other social media platforms. For instance, it can be designed to cater to a particular community, such as a college, a hobby group, or a professional network.

Overall, a Facebook clone solution can provide users with a more secure and customizable social media experience that meets their specific needs and preferences. It can also provide an opportunity for developers to showcase their creativity and technical skills while contributing to the development of a more inclusive and ethical online social network.

CUSTOMIZEABLE.

In addition, the Facebook Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.

KEY FEATURES

The Obvious

A Facebook clone is a social networking platform that is designed to replicate the features and functionality of Facebook. The term "clone" refers to creating a copy or imitation of an existing product or service, with the intent of offering a similar user experience to the original.

A Facebook clone typically includes features such as user profiles, news feeds, friend connections, messaging, groups, pages, and advertising options. It may also incorporate additional features, such as real-time chat, video calling, and event management, to differentiate it from Facebook and offer a unique value proposition to its users.

Key features of a Facebook Clone:

- 1. User Registration:** The user registration process typically involves collecting basic user information such as name, email address, and password. Users may also be required to provide additional information such as their date of birth, gender, and location. The registration process should be simple and user-friendly, with clear instructions and easy-to-use forms.
- 2. User Profiles:** User profiles are a core feature of any social networking platform. Users can create and customize their profiles with profile pictures, cover photos, and personal information. Profiles may also include a bio section, where users can provide more detailed information about themselves, such as their interests, hobbies, and education. Users can also add friends, join groups, and like pages.
- 3. News Feed:** The news feed is the central part of the platform, where users can see the latest updates from their friends and the pages they follow. The news feed should be optimized for speed and relevance, displaying the most recent and relevant content to the user.
- 4. Friend System:** The friend system allows users to connect with other users and view their profiles. Users can send friend requests, accept or reject friend requests, and unfriend other users. The friend system also allows users to send private messages and share content with their friends.
- 5. Groups:** Groups allow users to create or join communities based on shared interests, hobbies, or professions. Users can post updates, photos, and videos in groups, and participate in discussions with other members. Group admins can moderate discussions, set rules, and promote or demote members.
- 6. Pages:** Pages are created by businesses, organizations, and public figures to promote their brand or cause. Pages can be liked and followed by users, and admins can post updates, photos, and videos on their page. Pages may also include a review section, where users can provide feedback and ratings.

7. **Notifications:** Notifications inform users about new messages, comments, likes, and other updates related to their account. Notifications can be customized by the user to control the types of updates they receive and how frequently they receive them.
 8. **Search:** The search feature allows users to find other users, pages, groups, or posts using keywords, hashtags, or other filters. The search feature should be fast, accurate, and user-friendly, with relevant results displayed at the top of the search results page.
 9. **Messaging:** The messaging system allows users to send and receive private messages, create group chats, and share files. The messaging system should be secure and reliable, with end-to-end encryption and anti-spam measures in place.
 10. **Privacy Settings:** Privacy settings allow users to control who can see their profile, posts, and other information by setting up privacy preferences. Users can choose to make their profile public, private, or limited to certain friends or groups. Users can also block other users or report them for abuse or harassment.
 11. **Mobile App:** The mobile app allows users to access the platform on their smartphones and tablets through a dedicated app. The mobile app should be optimized for speed and usability, with all the key features of the web platform available on the app.
 12. **Analytics:** Analytics provides insights into user behaviour, engagement, and growth, helping businesses and marketers to optimize their content and advertising strategies. Analytics can include metrics such as user demographics, engagement rates, conversion rates, and ad performance. Analytics should be easy to use and customizable, with clear visualizations and actionable insights.
-

BASIC FEATURES

Essentials

- 1. Emojis and Reactions:** Emojis and reactions are a crucial part of modern social media, and are often used to express emotions and reactions to posts, comments, and messages. A Facebook clone should include a wide range of emojis and reactions to give users the ability to express themselves in the way they prefer.
- 2. Hashtags:** Hashtags are a way to categorize content and make it easier to find and discover related posts. Facebook clone should allow users to add hashtags to their posts, and provide a way to search for content using specific hashtags.
- 3. Commenting System:** A commenting system allows users to leave feedback, ask questions, or start a conversation around a post or photo. Users should be able to comment on posts and photos, and to reply to other users' comments.
- 4. Tagging:** Tagging allows users to mention other users, pages, or groups in their posts, photos, and comments. A Facebook clone should allow users to tag others in their content, and provide notifications to the tagged users.
- 5. Video Chat:** Video chat is a great way to have real-time conversations with friends or groups, either one-on-one or in a group chat. A Facebook clone should provide a reliable and high-quality video chat feature that works on all devices.
- 6. Live Streaming:** Live streaming allows users to broadcast live video to their followers, sharing their experiences in real-time. A Facebook clone should provide a live streaming feature that allows users to interact with their audience through comments and reactions.
- 7. Events:** Events allow users to create and join events, such as parties, concerts, and fundraisers, and to invite their friends to attend. A Facebook clone should provide a way for users to create, discover, and RSVP to events, and to receive notifications about upcoming events.
- 8. Marketplace:** Marketplace is a feature that allows users to buy and sell goods and services within the platform, creating a virtual marketplace similar to eBay or Craigslist. A Facebook clone should provide a secure and reliable marketplace feature that allows users to buy and sell items without leaving the platform.
- 9. Gaming:** Gaming is a popular feature in social media platforms that allows users to play games within the platform, either individually or with their friends. A Facebook clone should provide a range of games that are easy to play and can be accessed from any device.
- 10. Polls and Surveys:** Polls and surveys are a great way to gather feedback and opinions from users. A Facebook clone should provide a way for users to create and participate in polls and surveys, and to view the results in real-time.
- 11. Translation:** Translation allows users to translate posts, comments, and messages into different languages, making it easier for users from different countries and cultures to communicate with each other. A Facebook clone should provide a reliable and accurate translation feature that supports a wide range of languages.
- 12. APIs and SDKs:** APIs and SDKs allow developers to access the platform's functionality and build custom applications and integrations. A Facebook clone should provide a comprehensive set of APIs and SDKs that allow developers to create custom applications that integrate seamlessly with the platform.

- 13. Notifications Settings:** Notifications settings allow users to control the types of notifications they receive and how frequently they receive them, such as email notifications or push notifications. A Facebook clone should provide a way for users to customize their notifications settings to suit their preferences.
- 14. Trending Topics:** Trending topics display popular and relevant content, making it easier for users to discover interesting content. A Facebook clone should provide a way to display trending topics and hashtags, and to highlight popular content.
- 15. Sponsored Content:** Sponsored content allows businesses and advertisers to promote their content through sponsored posts, ads and other paid placements. A Facebook clone should provide a way for businesses and advertisers to create and manage sponsored content, and for users to interact with sponsored content in a way that is not intrusive.
- 16. Privacy Settings:** Privacy settings allow users to control who can see their posts, photos, and other content. A Facebook clone should provide a range of privacy settings that allow users to control their visibility, as well as the visibility of their personal information.
- 17. Search Functionality:** Search functionality allows users to find content and users within the platform quickly and easily. A Facebook clone should provide a robust search feature that allows users to search for posts, photos, users, pages, and groups.
- 18. Trending Hashtags:** Trending hashtags display popular hashtags and topics, making it easier for users to discover interesting content. A Facebook clone should provide a way to display trending hashtags, and to highlight popular content.
- 19. Advertising:** Advertising allows businesses and advertisers to promote their products or services through paid placements, such as ads and sponsored posts. A Facebook clone should provide a comprehensive advertising platform that allows businesses to target their ads to specific audiences.
- 20. Business Pages:** Business pages allow businesses to create a presence on the platform, post content, and interact with customers. A Facebook clone should provide a way for businesses to create and manage their pages, and to interact with customers through messaging and comments.
- 21. User Profiles:** User profiles provide a way for users to showcase their personal information, such as their name, profile picture, and bio. A Facebook clone should provide a customizable user profile feature that allows users to add and edit their personal information.
- 22. News Feed:** News feed displays the latest posts and updates from the users and pages that a user follows. A Facebook clone should provide a news feed feature that is customizable and easy to navigate.
- 23. Messaging System:** Messaging system allows users to send private messages to other users or groups. A Facebook clone should provide a messaging feature that is reliable, fast, and secure, and that allows users to send messages with text, photos, videos, and emojis.
- 24. Analytics:** Analytics provides businesses and users with insights into their performance on the platform, such as engagement metrics and audience demographics. A Facebook clone should provide a comprehensive analytics platform that allows users to track their performance and optimize their content.
- 25. User Verification:** User verification helps to ensure that users are who they claim to be, and helps to prevent impersonation and fraud. A Facebook clone should provide a user verification feature that is easy to use and reliable.
- 26. Group Pages:** Group pages allow users to create and join groups around shared interests or hobbies. A Facebook clone should provide a way for users to create and manage their groups, and to interact with other users through messaging and comments.

- 27. Audio Chat:** Audio chat allows users to have real-time voice conversations with other users, either one-on-one or in a group chat. A Facebook clone should provide a reliable and high-quality audio chat feature that works on all devices.
- 28. Mentions:** Mentions allow users to tag other users or pages in their posts and comments, drawing attention to the tagged user or page. A Facebook clone should provide a way for users to mention other users and pages in their content, and to provide notifications to the mentioned users or pages.
-

ADVANCED FEATURES

Limelight

1. **Pro Packages:** Pro Packages allow users to purchase premium memberships that provide additional features and benefits, such as ad-free browsing, increased storage space, or enhanced visibility for their profiles or pages.
 2. **Affiliates:** Affiliates allow users to earn commissions by promoting products or services from other businesses or users on the platform. This feature could be particularly useful for businesses or influencers who want to monetize their following.
 3. **Gifts:** Gifts allow users to send virtual gifts to their friends or favorite pages, similar to the way physical gifts might be exchanged in real life. This feature could be used to drive engagement on the platform, particularly around holidays or special events.
 4. **Fake User, Page & Group Generator:** While this feature may not be ethical, some Facebook clones may include a tool to generate fake users, pages, or groups. This could be used for testing purposes, or for creating the illusion of a more active or engaged community on the platform.
 5. **Widget:** A Widget is a small application or tool that can be embedded into other websites or applications. A Facebook clone could include a Widget that allows users to access certain features or content from the platform without having to navigate to the main site.
 6. **Jobs:** Jobs allow users to search for and apply to job opportunities directly on the platform. This feature could be particularly useful for businesses or recruiters who want to tap into the platform's large user base to find new talent.
 7. **Forums:** Forums allow users to participate in discussions around specific topics or interests. This feature could be used to foster a sense of community on the platform, and to drive engagement among users who share similar interests.
 8. **Movies:** Movies allow users to browse and rent or purchase movies directly on the platform. This feature could be particularly useful for users who want to stream content without having to leave the platform, and for businesses or filmmakers who want to monetize their content.
 9. **Stories:** Stories allow users to share short-form, ephemeral content that disappears after a certain amount of time. This feature has become popular on social media platforms in recent years, and could be used to drive engagement on a Facebook clone as well.
 10. **Memories:** Memories allow users to look back on their past activity on the platform, such as posts or photos they've shared in the past. This feature could be used to encourage users to spend more time on the platform, and to reminisce about old memories and connections.
 11. **Custom Fields:** Custom Fields allow users to add additional information or data to their profiles, pages, or groups. This feature could be particularly useful for businesses or organizations that want to collect specific information from their followers or customers, or for users who want to showcase their skills or interests in more detail.
-

KEY BENEFITS

Here are some key benefits of a Facebook Clone:

Convenience:

The platform offers a one-stop solution for a variety of services, allowing customers to access a range of services from a single platform. This saves customers time and effort and makes the overall experience more convenient.

Increased Revenue:

By offering a variety of services, businesses can increase their revenue streams and tap into new markets. The platform also provides businesses with valuable data and insights that can help them optimize their operations and increase revenue.

Improved Efficiency:

The platform streamlines operations by automating many tasks and providing real-time data and insights. This helps businesses reduce costs, improve efficiency, and enhance the overall user experience.

Scalability:

The platform is designed to be scalable, allowing businesses to expand their operations as they grow. With the ability to add new services and features, businesses can adapt to changing customer demands and stay competitive in the market.

Brand Recognition:

By offering a range of services under a single brand, businesses can build brand recognition and customer loyalty. The platform also provides businesses with tools and features to promote their services and engage with customers, further enhancing brand recognition.

Enhanced Security:

The platform offers features such as OTP verification and number masking to enhance security and protect user data. This helps build user trust and confidence in the platform, further enhancing the overall user experience.

Cost-effectiveness:

By sharing resources and infrastructure across multiple services, businesses can reduce costs and increase efficiency. This allows them to offer competitive pricing and attract more customers, further increasing revenue and growth.



TECH STACK

Powerful & Flexible

Web - PHP Bootstrap with MYSQL:

This combination of technologies can be used to build a scalable and robust web application for the Facebook Clone. PHP provides a powerful backend language, while Bootstrap provides a responsive front-end design framework. MySQL can be used to store and manage data.

Android - Native Java:

The Facebook Clone can be built as a native Android application using Java. This provides a robust and scalable platform that can deliver fast and responsive performance. Android provides a wide range of features and APIs that can be used to develop advanced features for the platform.

iOS - Swift 5:

The Facebook Clone can also be built as a native iOS application using Swift 5. This provides a powerful and modern platform that can deliver fast and responsive performance. iOS provides a range of features and APIs that can be used to develop advanced features for the platform.

Other - Sockets, Node.js, and Firebase:

These technologies can be used to build additional features and functionalities for the Facebook Clone. Sockets can be used to build real-time chat and messaging features, while Node.js can be used to build scalable and high-performance backend systems. Firebase can be used to provide cloud-based storage and hosting services for the platform.

All the SDK & Codes Versions are updated as the year standards.

PROCESS FLOW

Know the Flow

User process flow

1. **Registration:** The user begins by registering for a new account on the platform, providing their name, email address, and other required information. They may also be prompted to verify their email address or phone number to ensure the security of their account.
 2. **Profile Setup:** After registering, the user is prompted to complete their profile by adding additional information, such as their profile picture, cover photo, and bio. They may also be asked to fill out additional details, such as their education, work experience, or interests.
 3. **Connecting with Friends:** Once the user has completed their profile, they can begin connecting with friends by searching for people they know or importing contacts from their email or social media accounts. They can also send friend requests to people they don't yet know, or accept requests from others.
 4. **News Feed:** After connecting with friends, the user's news feed begins to populate with content from people they follow or pages they like. The user can scroll through their news feed to see updates, photos, and videos from their friends and other users on the platform.
 5. **Posting Content:** To share their own content on the platform, the user can create a new post, photo, or video and add a caption or description. They can also tag friends, add location information, or choose who can see their content.
 6. **Groups and Pages:** In addition to connecting with friends, the user can also join groups or like pages that align with their interests or hobbies. Groups and pages allow users to connect with others who share similar interests and participate in discussions or activities around specific topics.
 7. **Messenger:** To communicate with friends or other users on the platform, the user can use the Messenger feature to send messages, photos, and videos. They can also create group chats or video calls to connect with multiple people at once.
 8. **Notifications:** The user receives notifications when someone interacts with their content, such as liking or commenting on a post. They can also receive notifications about events, birthdays, or other activities happening on the platform.
 9. **Settings:** The user can access their account settings to manage their privacy settings, update their profile information, or customize their notifications. They can also manage their connected apps and services, or log out of the platform when they're finished using it.
-

Admin process flow

1. **User Management:** The admin starts by managing users on the platform, including adding new users, deleting accounts, and verifying email addresses or phone numbers for security purposes.
 2. **Content Moderation:** As users post content on the platform, the admin is responsible for moderating that content to ensure it meets community standards and guidelines. This may involve reviewing flagged posts or comments, removing inappropriate content, or blocking users who violate the platform's policies.
 3. **Analytics and Reporting:** The admin can use analytics and reporting tools to track user engagement, monitor trends and activity on the platform, and identify areas for improvement. This data can help inform decisions around platform features, content moderation, and overall user experience.
 4. **Ad Management:** To generate revenue for the platform, the admin can manage advertising campaigns, including creating ad campaigns, setting ad targeting options, and tracking ad performance.
 5. **Security and Privacy:** The admin is responsible for ensuring the security and privacy of the platform and its users. This may involve monitoring for security threats, implementing data protection measures, and responding to user concerns around privacy or data breaches.
 6. **Feature Development:** The admin can work with development teams to plan and implement new features or functionality on the platform, based on user feedback and analytics data.
 7. **Partner Management:** The admin can manage partnerships and collaborations with other companies or organizations, such as integrating third-party apps or services, or working with content creators or influencers to promote the platform.
 8. **Support and Community Management:** To maintain a positive user experience, the admin can provide support and community management services, such as responding to user inquiries or feedback, resolving disputes, or providing resources for users who need help with the platform.
-

INCLUSIONS

Know All You get

Web

Web Panel
Admin Panel
User Panel

Android

User App

IOS

User App

APPS

Purpose & Functions

The user app of a Facebook clone serves as the primary interface for users to access and interact with the platform. Its purpose is to provide a seamless and intuitive experience for users to connect with friends, share content, and engage with the platform's features.

Some key functions of the user app of a Facebook clone include:

- **Registration and Profile Setup:** The app allows new users to register for the platform and set up their profile, including adding a profile picture, cover photo, and bio. Users can also fill out additional details, such as their education, work experience, or interests.
- **News Feed and Content Discovery:** The app displays the user's news feed, which includes updates, photos, and videos from friends and other users on the platform. Users can scroll through their news feed to discover new content and engage with posts by liking, commenting, or sharing.
- **Posting Content:** Users can use the app to create new posts, photos, or videos, and add a caption or description. They can also tag friends, add location information, or choose who can see their content.
- **Groups and Pages:** The app allows users to join groups or like pages that align with their interests or hobbies. Users can participate in discussions, share content, and connect with others who share similar interests.
- **Messenger:** The app includes the Messenger feature, which allows users to send messages, photos, and videos to friends and other users on the platform. Users can also create group chats or video calls to connect with multiple people at once.
- **Notifications:** The app sends notifications to users when someone interacts with their content, such as liking or commenting on a post. Users can also receive notifications about events, birthdays, or other activities happening on the platform.
- **Settings:** The app provides access to account settings, where users can manage their privacy settings, update their profile information, or customize their notifications. They can also manage their connected apps and services, or log out of the platform when they're finished using it.

Overall, the user app of a Facebook clone is designed to provide a user-friendly and engaging experience for users to connect with friends, share content, and participate in the platform's community. It serves as the primary entry point for users to access the platform's features and engage with the content and community on the platform.

TIME LINE

5 to 7 Days is what it all takes



Website, Admin & Configurations in 2 days: Developing a website, admin panel, and configurations in 2 days is a challenging task, especially if the project requires custom development or involves complex features. The timeline for web development typically depends on factors such as the scope of the project, the number of pages, the design complexity, and the type of content management system used.

Android Apps in 2 days: We finish the android apps as per the inclusions in just 2 days time and provide you apk for getting an overview.

iOS Apps in 2 days: We finish the ios apps as per the inclusions in just 2 days time and provide you testflight for getting an overview.

Play Store and App Store Publishing 1-5 days subject to approval: Publishing apps to the Play Store and App Store typically involves several steps, including registering as a developer, creating an app listing, submitting the app for review, and waiting for approval. The timeline for publishing an app can vary depending on factors such as the complexity of the app, the quality of the app, and the review process of the app stores. Once the app is approved, it can take anywhere from 1-5 days to become available on the app stores.

In summary, the timelines provided by us for delivering website, admin configurations, Android apps, and iOS apps are very tight and upright as its mostly rebranding and domain specific.



CLIENT CHECKLIST

Requirements

We need

Linux VPS with WHM License: We require a Linux VPS with a WHM license to deploy the solution. A Virtual Private Server (VPS) is a type of hosting service that provides dedicated resources and greater flexibility than shared hosting. WHM (Web Host Manager) is a control panel that allows the client to manage multiple hosting accounts and configure server settings.

1 Web Logo: The client needs to provide one web logo for the solution. The logo should be in a high-resolution format and preferably in a vector file format such as .eps or .ai. The logo should also be relevant to the solution and align with the client's brand guidelines.

1 App Icon: The client needs to provide one app icon for the solution. The icons should be in high-resolution and preferably in a vector file format such as .eps or .ai. The icons should also be relevant to the solution and align with the client's brand guidelines.

Google Dev Console with billing configured & Play Publish: To publish the Android app on the Google Play Store, the client needs to provide a Google Developer Console account with billing configured. The Developer Console allows developers to manage app listings, publish apps, and track app performance.

IOS Dev Account: To publish the iOS app on the App Store, the client needs to provide an Apple Developer account. The Apple Developer account allows developers to manage app listings, publish apps, and track app performance.

App Descriptions for Stores Publishing: The client needs to provide app descriptions for publishing the apps on the app stores. The app descriptions should be concise, informative, and compelling, highlighting the key features and benefits of the solution. The descriptions should also include relevant keywords to improve visibility in search results.

In summary, to deploy the solution, the client needs to provide a Linux VPS with WHM license, one web logo, one app icons, Google Dev Console with billing configured, an IOS Dev account, and app descriptions for publishing the apps on the app stores.

Support Line

Support channels offered by Miracuves:

1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

FAQ

Let's clear it all

SPECIFICATION.

What is a Facebook clone?

A Facebook clone is a platform that replicates many of the core features and functionalities of Facebook, such as user profiles, news feeds, groups, pages, messaging, and content sharing.

Why would someone want to create a Facebook clone?

There are a variety of reasons someone might want to create a Facebook clone, such as building a social network for a specific community or interest group, creating a platform for content sharing or discovery, or launching a new business or startup.

Is it legal to create a Facebook clone?

It depends on the specific features and functionalities of the clone. As long as the clone does not infringe on Facebook's trademarks or intellectual property rights, it may be legal to create a clone. However, it is important to consult with legal experts to ensure compliance with relevant laws and regulations.

How much does it cost to create a Facebook clone?

The cost of creating a Facebook clone can vary widely depending on the scope and complexity of the project. Factors that can impact cost include development time, design complexity, and the features and functionalities of the platform.

How can I monetize a Facebook clone?

There are a variety of ways to monetize a Facebook clone, such as through advertising, sponsored content, subscription fees, or transaction fees for in-app purchases. It is important to choose a monetization strategy that aligns with the needs and interests of the platform's users.

Can I customize a Facebook clone to suit my specific needs?

Yes, many Facebook clone solutions offer customization options to allow businesses or organizations to tailor the platform to their specific needs. This may include custom branding, design, or features that align with the goals and objectives of the platform.

THE SUMMARY

Final Notes

In summary, a Facebook clone is a platform that replicates many of the core features and functionalities of Facebook, such as user profiles, news feeds, groups, pages, messaging, and content sharing. It is typically used to build social networks for specific communities or interest groups, launch new businesses or startups, or create platforms for content sharing or discovery.

Some of the key features of a Facebook clone include registration and profile setup, news feed and content discovery, posting content, groups and pages, messenger, notifications, and settings. More advanced features may include events, marketplace, video hosting, live streaming, and others.

A Facebook clone can be customized to suit specific needs, and there are a variety of ways to monetize the platform, such as through advertising, sponsored content, subscription fees, or transaction fees for in-app purchases. Legal and regulatory compliance is important when creating a Facebook clone, and it is important to consult with legal experts.

**Thanks for your interest in
our solution.**

Hope to work with your soon.

GLOSSARY

1. Facebook Clone
2. Social Network
3. Profile
4. News Feed
5. Content Sharing
6. Groups
7. Pages
8. Messenger
9. Notifications
10. Settings
11. Registration
12. Login
13. Authentication
14. Security
15. Privacy
16. Likes
17. Comments
18. Sharing
19. Tagging
20. Hashtags
21. Search
22. Filters
23. Trends
24. Popular Posts
25. Friends
26. Followers
27. Followings
28. Direct Messaging
29. Block
30. Report
31. User Verification
32. Timeline
33. Post
34. Edit
35. Delete
36. Archive
37. Analytics
38. Insights
39. Monetization
40. Advertising
41. Sponsored Content
42. Subscription Fees
43. In-App Purchases
44. Payments
45. Integration
46. API
47. SDK
48. Customization
49. Themes
50. Plugins
51. Scalability
52. Performance
53. Load Balancing
54. Cloud Hosting
55. Backup
56. Restore
57. Maintenance
58. Updates
59. Legal Compliance
60. Regulations.

ADDONS

More Functions

We have pre-made addons for the system which you can buy and we will integrate for you without any downtime and enhance the solution capabilities.

- **Chatbots:**
Allows businesses or organizations to use chatbots for customer service or other purposes within the platform.
- **Augmented Reality:**
Enables users to create and share augmented reality content within the platform.
- **Virtual Reality:**
Allows users to create and share virtual reality content within the platform.

Integrating Addons takes 3-4 days of time after purchase and the apps versions might need to be updated and published.

NOTE

HOW TO USE Operate The Solution

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

- **Confirm before you change**
Please confirm with our team before you decide to make any vital changes to the system.
- **Never change configs**
Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.
- **Backups**
Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.
- **Feel free to ask**
We are your Technology Partners, feel free to ask questions and we would love to help.
- **Rebranding**
We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

WARNING !

Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.

TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

LICENSE

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

CONTACT

DETAILS

PHONE



India +91 9830009649
US +1 9144865492



EMAIL

info@miracuves.com



ADDRESS

Enam Sambhav, C-20, Block
G, BKC, Bandra (E),
Mumbai, Mahrastra, 400051