

**SOLUTION  
BROCHURE**

Deep Insight

**MIRACUVES**

MIRACULOUS IT SOLUTIONS

# BYJU'S CLONE

**MIRACUVES  
TURNKEY SOLUTIONS**

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# MIRACUVES INSIGHT

## **MIRACULOUS IT SOLUTIONS.**

*Miracuves is a privately owned IT Support and IT Services business formed in 2010. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.*

***Miracuves is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customers needs.***

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide High-Quality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

# Continually visualize collaborative leadership.

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# Check Our Demo

Explore our interactive demos below  
to experience our solution firsthand

- Web url:  
<http://myedu.mimeld.com>
- Admin URL:  
<https://myedu.mimeld.com/login>
- Admin:  
admin@demo.com | Admin\_\$321
- User:  
user@demo.com | User\_321
- Instructor:  
instructor@demo.com | Instructor\_\$321
- Android :  
<https://mas.mimeld.com/apps/myedu-byjus-clone>
- IOS :  
<https://testflight.apple.com/join/s9JBvEXf>

## Tech Stack

- Web & Admin:  
PHP, Laravel, MYSQL, Google Maps
- Apps:  
Flutter 3.10.6

# THE PROBLEM

## *Need for a Byju's Clone Solution*

In the contemporary educational landscape, the demand for accessible, high-quality, and personalized learning experiences has surged. Traditional educational methods are facing challenges in meeting the diverse needs of learners, especially in a digital era where remote learning and flexibility are paramount. Recognizing these gaps, there is a pressing need for an innovative solution that bridges these divides and offers a comprehensive platform for both educators and learners.

### Challenges Identified:

1. **Limited Accessibility:** Many learners worldwide lack access to quality educational resources and instructors due to geographical, financial, or infrastructural constraints.
2. **Diverse Learning Needs:** The one-size-fits-all approach of traditional educational systems fails to cater to the unique learning preferences, paces, and styles of individual students.
3. **Inefficient Platforms:** Existing e-learning platforms often lack synchronization, scalability, user-friendliness, and comprehensive features essential for effective teaching and learning experiences.
4. **Lack of Customization:** Educators require platforms where they can customize course content, assessments, feedback mechanisms, and communication channels to suit their teaching methodologies and objectives.
5. **Inadequate Integration:** The absence of seamless integration with diverse payment gateways, multimedia formats, communication tools, and third-party applications hampers the holistic learning experience.
6. **Security Concerns:** Ensuring data privacy, secure transactions, and protection against unauthorized access is a significant concern that many existing platforms may not adequately address.

**Solving**  
**Issues.**

## SOLUTION OVERVIEW

### Technology meet Creativity.

The Byju's Clone emerges as a cutting-edge e-learning platform designed to revolutionize the educational landscape by addressing key challenges prevalent in traditional and existing digital learning environments. At its core, this solution prioritizes accessibility, breaking down geographical and infrastructural barriers by providing a global marketplace where educators from diverse backgrounds can offer specialized courses tailored to the unique needs of learners worldwide. With a robust tech stack encompassing PHP, Laravel, MYSQL, Google Maps for web functionalities, and Flutter 3.10.6 for app development, the platform stands out for its scalability, security, and synchronization, ensuring a seamless and immersive learning experience.

Furthermore, Byju's Clone underscores personalization and efficiency by integrating advanced features such as personalized learning pathways, comprehensive feedback mechanisms, multimedia-rich content, and real-time communication tools. For educators, the platform offers an intuitive interface for course creation, management, collaboration, and monetization, empowering them to curate engaging and interactive learning modules. Additionally, with a plethora of payment gateways, multi-format content support, integrated communication tools like Big Blue Button, Zoom, and Google Meet, along with stringent security protocols, Byju's Clone not only enhances the teaching and learning experience but also fosters a secure, user-centric ecosystem conducive to academic growth and innovation.

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### CUSTOMIZEABLE.

*In addition, the Byju's Clone is highly customizable, allowing businesses to tailor the platform to their specific needs and requirements. Whether it's adding new services, integrating with third-party systems, or customizing the user interface, the platform can be easily customized to meet the unique needs of each business.*

## KEY FEATURES

### The Obvious

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Byju's Clone is a comprehensive e-learning platform designed with an array of features tailored to cater to the diverse needs of students, educators, and administrators. Here's a breakdown of its notable features:

#### For Users/Students:

1. **Course Access:** Seamless access to enrolled courses, including content viewing, assignments submission, and assessments.
2. **Personalized Learning:** Customizable learning experiences, allowing students to set goals and monitor progress.
3. **Feedback Mechanisms:** Graded assignments, assessments, and interactive discussions to provide timely feedback.
4. **Multimedia Integration:** Access to diverse multimedia content such as videos, images, and audio for enriched learning.
5. **Mobile Compatibility:** Optimized for mobile devices, ensuring learning on-the-go.
6. **Progress Tracking:** Monitoring of grades, completion status, and access to historical records.
7. **Communication Tools:** Features like email, chat, and video conferencing to facilitate student-instructor interactions.
8. **Dashboard & Profiles:** Comprehensive dashboards for insights and profiles for personalized experiences.
9. **Live Classes & Quizzes:** Interactive live sessions and diverse quiz formats for assessment and engagement.
10. **Affiliate & Subscription Models:** Referral systems, subscription-based bundle courses, and diverse payment options for flexibility.

#### For Trainers/Instructors:

1. **Course Management:** Intuitive tools for course creation, organization, and content management.
2. **Communication Channels:** Seamless communication with students via chat, email, and integrated tools.

3. **Grading & Feedback:** Efficient grading systems, rubrics, and feedback mechanisms for student evaluations.
4. **Content Creation:** Multimedia support, including videos, images, and audio integration.
5. **Mobile Accessibility:** Access and manage courses on-the-go via mobile devices.
6. **Integration Tools:** Compatibility with third-party tools, email systems, and student information systems.
7. **Instructor-Specific Features:** Profile management, vacation modes, appointment scheduling, and payment settings.

#### For Administrators:

1. **Comprehensive Dashboard:** Oversight of platform activities, user engagement, and analytics.
2. **Marketing & Advertisement:** Settings for promotional activities, featured categories, and ad placements.
3. **User Management:** Roles, permissions, bulk imports, and management of user data.
4. **Payment Gateways:** Integration with international and regional payment gateways for seamless transactions.
5. **Security & Compliance:** Tools for data protection, user authentication, and regulatory compliance.
6. **Meeting Integrations:** Integration with platforms like Big Blue Button, Zoom, Google Meet, and Jitsi Meet for live sessions.

With its extensive feature set, Byju's Clone aims to deliver a holistic, user-centric e-learning experience, fostering engagement, collaboration, and academic excellence across its diverse user base.

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# KEY BENEFITS

*Here are some key benefits of a Byju's Clone:*

Byju's Clone, with its comprehensive feature set and robust functionality, offers a multitude of benefits that cater to various stakeholders within the e-learning ecosystem. Here are the key advantages:

1. **Enhanced Accessibility:** The platform breaks geographical barriers, allowing students and educators from diverse locations to connect, share knowledge, and access quality educational resources without constraints.
2. **Personalized Learning Experience:** Byju's Clone facilitates tailored learning pathways, enabling students to set individual goals, track progress, and engage with content that aligns with their unique learning styles and preferences.
3. **Efficient Course Management:** For educators, the platform streamlines course creation, organization, and delivery, optimizing teaching methodologies, content distribution, and student engagement.
4. **Multimedia Integration:** Leveraging multimedia elements such as videos, images, and audio enhances content richness, engagement levels, and overall comprehension, making learning more interactive and effective.
5. **Flexible Communication Channels:** Byju's Clone fosters seamless interaction between students, educators, and administrators through integrated communication tools, fostering collaboration, feedback exchange, and community building.
6. **Scalability & Integration:** The platform's scalability ensures it can accommodate growing user bases and evolving educational needs, while its seamless integration capabilities facilitate interoperability with various third-party tools, systems, and platforms.
7. **Secure & User-Centric:** By prioritizing security protocols, data privacy, and user authentication, Byju's Clone instills trust among its users, ensuring a safe, reliable, and transparent learning environment for all stakeholders.
8. **Diverse Payment Options:** The integration of multiple payment gateways facilitates seamless transactions, catering to global audiences and accommodating various payment preferences and methods.
9. **Comprehensive Analytics & Oversight:** Administrators benefit from robust analytics tools, dashboards, and insights that enable data-driven decision-making, performance tracking, and platform optimization.
10. **Innovative Features & Customization:** Byju's Clone's innovative features, coupled with its customizable nature, empower users to adapt, innovate, and tailor the platform to meet specific educational objectives, market demands, and user expectations.



## TECH STACK

### Powerful & Flexible

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#### 1. Web & Admin Backend:

- **Programming Language:** PHP with Laravel framework.
- **Database:** MySQL for efficient data storage and retrieval.
- **Mapping Service:** Integration with Google Maps for location-based functionalities.

#### 2. Mobile Application:

- **Framework:** Developed using Flutter 3.10.6, ensuring cross-platform compatibility and native performance.

#### 3. User Interface & Experience:

- **Responsive Design:** Ensures optimal viewing and interaction across various devices and screen sizes.
- **Progressive Web App (PWA):** Offers app-like experience on web browsers with offline capabilities.
- **Layouts:** Two distinct layouts for varied user experience preferences.

#### 4. Multimedia & Content Management:

- **Video Player:** Integration of the Ultimate Video Player supporting formats like MP-4, m3u8, HLS, and more.
- **Content Storage:** Support for AWS S3, Digital Ocean, Google Drive, Dropbox, and cloudinary.com for multimedia content storage and retrieval.
- **Content Formats:** Allows upload and integration of videos, images, PDFs, ZIP files, and more.

#### 5. Payment Gateways:

- **International Gateways:** Stripe, PayPal, Paystack, Mollie, Skrill, Rave, Braintree, Payflexi, Manual Bank Transfer & Manual/Offline Payment Gateway.
- **Regional Gateways:** RazorPay, Instamojo, PayTM, PayU Money, Cashfree, Omise (Thailand & Japan), SSLCommerze & AmarPay (Bangladesh), Iyzico (Turkey), PayHere (Sri Lanka).

## 6. Communication & Collaboration:

- **Meeting Integrations:** Big Blue Button, Zoom, Google Meet, Jitsi Meet for conducting live sessions and meetings.
- **Chat Integrations:** Facebook Messenger Chat Bubble, WhatsApp Chat Button for real-time communication.

## 7. Security & Compliance:

- **Authentication:** Google Two Factor Authentication for enhanced security.
- **Data Protection:** Features such as IP Block option, secure payment gateways, and encryption protocols ensure user data safety.
- **Compliance:** SEO-ready URLs, W3C Valid Markup, and other features ensure compliance with web standards.

## 8. Additional Features & Tools:

- **Notifications:** Integration with One Signal Push Notifications and Newsletter via Mailchimp.
- **Languages & Localization:** Language Translator, RTL support, and GEO Location for global accessibility.
- **Analytics & Reporting:** Comprehensive course reports, purchase reports, and other analytics tools for administrators.

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**All the SDK & Codes Versions are updated as the year standards.**

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## PROCESS FLOW

### Know the Flow

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#### 1. User Registration & Login:

- New users sign up by providing necessary details or use social login options like Facebook, Gitlab, Google, Amazon, LinkedIn, Twitter.
- Existing users log in using their credentials or social media accounts.

#### 2. Course Exploration & Selection:

- Upon logging in, students browse through available courses categorized based on subjects or levels.
- They can use filters like course ratings, reviews, or search functionality to find specific courses.
- Students can view course details, instructor profiles, and ratings before making a selection.

#### 3. Enrollment & Payment:

- After selecting a course, students can choose to enroll.
- They proceed to the payment gateway where they select their preferred method (Stripe, PayPal, PayTM, etc.).
- Any available discounts or coupons can be applied during checkout.
- Upon successful payment, students gain access to the course content.

#### 4. Learning & Engagement:

- Within the course, students navigate through modules, lessons, or chapters.
- They engage with multimedia content like videos, PDFs, quizzes, and assignments.
- Features like multiple playback rates, video resume play, and loop & shuffle enhance the learning experience.
- Students can participate in live classes, submit assignments, and interact with instructors through chat or Q&A sessions.

#### 5. Progress Tracking & Assessment:

- Students monitor their progress through dashboards displaying completed modules, grades, and course achievements.
- They take quizzes, tests, or assessments to evaluate their understanding and receive instant feedback.
- Access to certificates, course downloads, and additional resources further supports their learning journey.

**6. Instructor Interactions & Feedback:**

- Instructors manage their courses, upload content, and engage with students through announcements or direct messaging.
- They grade assignments, provide feedback, and offer guidance to ensure students grasp concepts effectively.
- Students can rate courses, leave reviews, or ask questions to instructors, fostering a collaborative learning environment.

**7. Admin Oversight & Management:**

- Administrators oversee platform activities through a centralized dashboard.
- They manage user roles, handle disputes, monitor course quality, and address technical issues.
- Marketing, promotions, and analytics tools assist in platform growth, user retention, and performance optimization.

**8. Communication & Support:**

- Throughout the process, users can access support via integrated chat features, FAQ sections, contact forms, or dedicated support pages.
  - Notifications, newsletters, and announcements keep users informed about course updates, promotions, or platform enhancements.
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## INCLUSIONS

### Know All You get

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#### 1. User Access & Management:

- User registration and login systems with options for social login through platforms like Facebook, Gitlab, Google, Amazon, LinkedIn, and Twitter.
- User profile management with customizable settings and preferences.

#### 2. Course Management System:

- Comprehensive course creation, editing, and management tools for instructors.
- Multimedia content integration, including videos, images, PDFs, quizzes, and assignments.
- Flexible module and lesson organization, allowing structured learning pathways.

#### 3. Payment & Subscription Models:

- Integration with a multitude of international and regional payment gateways such as Stripe, PayPal, PayTM, RazorPay, and more.
- Subscription models for bundle courses with features like stripe payment and coupon integration.

#### 4. Multimedia Content Delivery:

- Advanced video player functionalities supporting formats like MP-4, m3u8, HLS, and WEMB Video.
- Compatibility with various content storage platforms including AWS S3, Digital Ocean, Google Drive, and Dropbox.

#### 5. Live Interaction & Collaboration Tools:

- Integration with platforms like Big Blue Button, Zoom, Google Meet, and Jitsi Meet for conducting live classes and meetings.
- Real-time chat and messaging features for student-instructor interactions.

#### 6. Analytics & Reporting:

- Comprehensive analytics dashboards for administrators to monitor platform activities, user engagement, and performance metrics.
- Detailed course reports, purchase reports, and user activity tracking functionalities.

#### 7. Security & Compliance Features:

- Google Two Factor Authentication for enhanced user security.
- IP blocking, secure payment gateway integrations, and data encryption protocols.

- SEO-ready URLs, W3C Valid Markup, and compliance with web standards.

#### **8. Communication & Support Features:**

- Integrated communication tools like Facebook Messenger Chat Bubble and WhatsApp Chat Button.
- Dedicated support pages, FAQ sections, and contact forms for user assistance.
- Notification systems, newsletters, and announcement features for platform updates and communications.

#### **9. Customization & Scalability:**

- Flexible layouts and design options with responsive and Progressive Web App (PWA) capabilities.
- Scalable infrastructure to accommodate growing user bases and evolving educational needs.

#### **10. Administrative Tools & Management:**

- Comprehensive admin dashboard with tools for user roles, permissions, content management, and marketing activities.
  - Integration with various tools for marketing, advertisements, player settings, and site management.
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## APPS

# Purpose & Functions

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### 1. User Authentication:

- Secure user registration and login functionality.
- Social media integration for quick login using platforms like Facebook, Google, LinkedIn, and more.

### 2. Course Exploration & Enrollment:

- Browse, search, and explore available courses.
- Detailed course descriptions, instructor profiles, and ratings.
- Enroll in courses of interest directly from the app.

### 3. Multimedia Content Access:

- Stream or download multimedia content such as videos, PDFs, images, and more.
- Utilize the advanced video player functionalities for optimal viewing experiences.

### 4. Live Classes & Interactions:

- Participate in real-time live classes through integrations with platforms like Big Blue Button, Zoom, Google Meet, and Jitsi Meet.
- Engage with instructors and peers through chat, Q&A sessions, and discussions.

### 5. Progress Tracking & Assessments:

- Monitor course progress, completed modules, grades, and achievements.
- Access quizzes, tests, assignments, and receive instant feedback and grades.

### 6. Payment & Subscription:

- Seamless in-app payment processes using integrated payment gateways such as Stripe, PayPal, and PayTM.
- Avail subscription models, discounts, or promotional offers directly through the app.

### 7. Communication & Support:

- Access integrated communication tools like Facebook Messenger Chat Bubble and WhatsApp Chat Button.
- Receive notifications, announcements, and updates related to courses, events, or platform enhancements.
- Access support resources, FAQ sections, and contact forms for assistance.



**8. User Profile & Settings:**

- Manage personal profiles, preferences, and settings within the app.
- Track learning history, achievements, certificates, and download course materials.

**9. Security & Privacy:**

- Ensure secure transactions, data protection, and user privacy.
- Implement security features like Google Two Factor Authentication for enhanced user safety.

**10. Customization & Accessibility:**

- Customize app layouts, themes, and user interfaces based on preferences.
  - Ensure accessibility features for diverse user needs, including language support, RTL compatibility, and more.
-

# TIME LINE

*5 to 7 Days is what it all takes*



**Website, Admin & Configurations in 2 days:** Developing a website, admin panel, and configurations in 2 days is a challenging task, especially if the project requires custom development or involves complex features. The timeline for web development typically depends on factors such as the scope of the project, the number of pages, the design complexity, and the type of content management system used.

**Android Apps in 2 days:** We finish the android apps as per the inclusions in just 2 days time and provide you apk for getting an overview.

**iOS Apps in 2 days:** We finish the ios apps as per the inclusions in just 2 days time and provide you testflight for getting an overview.

**Play Store and App Store Publishing 1-5 days subject to approval:** Publishing apps to the Play Store and App Store typically involves several steps, including registering as a developer, creating an app listing, submitting the app for review, and waiting for approval. The timeline for publishing an app can vary depending on factors such as the complexity of the app, the quality of the app, and the review process of the app stores. Once the app is approved, it can take anywhere from 1-5 days to become available on the app stores.

In summary, the timelines provided by us for delivering website, admin configurations, Android apps, and iOS apps are very tight and upright as its mostly rebranding and domain specific.



## CLIENT CHECKLIST

### Requirements

#### We need

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**Linux VPS with WHM License:** We require a Linux VPS with a WHM license to deploy the solution. A Virtual Private Server (VPS) is a type of hosting service that provides dedicated resources and greater flexibility than shared hosting. WHM (Web Host Manager) is a control panel that allows the client to manage multiple hosting accounts and configure server settings.

**1 Web Logo:** The client needs to provide one web logo for the solution. The logo should be in a high-resolution format and preferably in a vector file format such as .eps or .ai. The logo should also be relevant to the solution and align with the client's brand guidelines.

**1 App Icon:** The client needs to provide one app icon for the solution. The icons should be in high-resolution and preferably in a vector file format such as .eps or .ai. The icons should also be relevant to the solution and align with the client's brand guidelines.

**Google Dev Console with billing configured & Play Publish:** To publish the Android app on the Google Play Store, the client needs to provide a Google Developer Console account with billing configured. The Developer Console allows developers to manage app listings, publish apps, and track app performance.

**IOS Dev Account:** To publish the iOS app on the App Store, the client needs to provide an Apple Developer account. The Apple Developer account allows developers to manage app listings, publish apps, and track app performance.

**App Descriptions for Stores Publishing:** The client needs to provide app descriptions for publishing the apps on the app stores. The app descriptions should be concise, informative, and compelling, highlighting the key features and benefits of the solution. The descriptions should also include relevant keywords to improve visibility in search results.

In summary, to deploy the solution, the client needs to provide a Linux VPS with WHM license, one web logo, one app icons, Google Dev Console with billing configured, an IOS Dev account, and app descriptions for publishing the apps on the app stores.

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## Support Line

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### Support channels offered by Miracuves:

#### 1. Whatsapp Chat Support:

Whatsapp is a popular messaging app that many people use to communicate with friends and family. Miracuves offers support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.

#### 2. CRM & Tickets:

Miracuves uses CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps Miracuves track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.

#### 3. Emails:

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to Miracuves with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

In summary, Miracuves offers a range of support channels to ensure that customers can get the assistance they need in the most convenient way possible. Each channel has its own benefits, and customers can choose the channel that works best for them.

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## FAQ

### Let's clear it all

#### SPECIFICATION.

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##### What is Byju's Clone?

Byju's Clone is an advanced e-learning platform designed to connect students with educators globally, offering a wide range of courses across various subjects and disciplines.

##### How do I access the courses on Byju's Clone?

Upon registration and enrollment, users can access courses through the app or website using their login credentials.

##### What types of content are available within the courses?

Courses on Byju's Clone include multimedia content such as videos, PDFs, quizzes, assignments, and interactive modules tailored for diverse learning experiences.

##### What payment methods are accepted on Byju's Clone?

Byju's Clone accepts various payment methods, including international gateways like Stripe, PayPal, and regional options like PayTM, RazorPay, and more.

##### How can I communicate with instructors or seek support?

Users can interact with instructors through live classes, chats, Q&A sessions, and direct messaging features within the platform. Additionally, support resources, FAQ sections, and contact forms are available for user assistance.

##### Can I access Byju's Clone on mobile devices?

Yes, Byju's Clone offers a mobile application developed using Flutter 3.10.6, ensuring cross-platform compatibility and optimal user experience on smartphones and tablets.

# THE SUMMARY

## *Final Notes*

Byju's Clone emerges as a comprehensive and innovative e-learning platform, meticulously designed to bridge the gap between students and educators on a global scale. Rooted in advanced technologies and a user-centric approach, this platform offers an extensive array of courses across diverse subjects, ensuring a tailored and enriching learning experience for users. With its robust features, including multimedia content integration, interactive modules, live classes, and seamless payment options via multiple gateways, Byju's Clone redefines the landscape of online education, fostering collaboration, engagement, and academic excellence.

Furthermore, Byju's Clone prioritizes security, scalability, and user accessibility, encapsulating a harmonious blend of functionality and flexibility. Catering to the distinct needs of students, instructors, and administrators alike, the platform encompasses a mobile-responsive design, customizable layouts, and comprehensive analytics tools. By seamlessly integrating multimedia resources, personalized learning pathways, and interactive communication channels, Byju's Clone transcends traditional e-learning boundaries, creating a dynamic, inclusive, and interactive ecosystem that empowers learners and educators to thrive in the digital age.

**Thanks for your interest in  
our solution.**

**Hope to work with your soon.**

# GLOSSARY

E-learning	Mobile-responsive
Multimedia	Payment Gateway
Courseware	Live Streaming
LMS (Learning Management System)	Chat Integration
Dashboard	Multimedia Content
Enrollment	Progress Tracking
Subscription	Feedback System
Integration	Certification
API (Application Programming Interface)	Instructor-led Training (ILT)
User Interface (UI)	Virtual Classroom
User Experience (UX)	Assessment Tools
Analytics	Notification System
Authentication	Accessibility
Encryption	Personalized Learning
Scalability	Content Management System (CMS)

## HOW TO USE Operate The Solution

*We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.*

- **Confirm before you change**  
*Please confirm with our team before you decide to make any vital changes to the system.*
- **Never change configs**  
*Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.*
- **Backups**  
*Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.*
- **Feel free to ask**  
*We are your Technology Partners, feel free to ask questions and we would love to help.*
- **Rebranding**  
*We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.*

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## WARNING !

*Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.*



## TECH SUPPORT

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

## SCOPE OF TECH SUPPORT

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

## LICENSE

***Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.***

## CONTACT

### DETAILS

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